The Connection

December 2024

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This month:

Dec. 10th 2 PM Streaming Class
Dec. 12th Closed **until** 1:30 PM

Holiday Hours:

Christmas Eve - closed
Christmas Day - closed
New Year's Eve Day - closed at noon
New Year's Day - closed

TCC en español:

Tenemos el boletín en español en nuestro sitio web y en nuestras oficinas locales.

También contamos con una nueva línea telefónica en español para que pueda hablar directamente con nuestros empleados que hablan español. Es 715-985-6203.

Fiber speed increase!

Our fiber internet speeds are increasing as of Jan 1!

Starting in January, we will automatically be increasing the speeds of our fiber internet service -- no need to call the office! Your price won't increase -- just the speed!

Our new speeds will be:

300 Mbps x 300 Mbps ($49.95)
500 Mbps x 500 Mbps ($69.95)
1 Gbps x 1 Gbps* ($99.95)

With more bandwidth (speed), you can have more streaming devices, game systems, smart home devices, and whatever else you want connected!

(*Customers currently subscribing to 1 Gbps will see a price reduction on their bill)

TCC Streaming TV classes coming soon!

Learn more about TCC's Streaming TV service

Come to the class on our TCC Streaming TV service on Tuesday, December 10th at 2 pm at the Strum office. Learn what it is in this live demo class. No registration necessary, no cost to attend! Watch for more info coming soon about another class to be held in Trempealeau!

Subscribe to *The Compass* eNewsletter!

Our new electronic newsletter sent by email!

The Compass is your monthly dose of behind-the-scenes buzz, exciting updates, and a drop of fun! Subscribe today by going to our website, **https://tccpro.net/news** and clicking or tapping '**Subscribe**.'

Local donations

Helping the community is in our DNA!

This year, TCC was happy to donate over $70,000 in Unclaimed Funds from Capital Credits to the following organizations:

18 Fire Departments

14 First Responder Departments

14 VFW/American Legion Groups

14 Lions Clubs

*watch for other ways we are giving back to our communities in the January newsletter!

Letters to Santa!!

Drop off your letter here!

Hey Kids! Stop in to our office with your parents and drop off your letter to Santa and you could win a prize from TCC!

(No purchase necessary, one entry per child. Deadline is December 16th!)

10,000 Member Milestone!

TCC is wrapping up 2024 with over 10K members

THANK YOU to our members for keeping TCC a strong, community-focused telecommunications cooperative! TCC began as Tri-County Telephone Cooperative in the early 60's, added Internet service in 1997 (Tri-West Communications) and merged with Western Wisconsin Communications Cooperatve (cable TV) in 2006 to become Tri-County Communications Cooperative. We look forward to continuing to serve our members!

TCC has reached 10,000 members!

SecureIT being discontinued

You can still keep SecureIT on your own

TCC is discontinuing our SecureIT and Tech Home packages, effective January 1. This includes SecureIT Anti-Virus, File Hopper storage, and Password Genie password manager. Existing customers of these services with usage in the last two years will receive a letter with more information and available options.

TCC offers intrusion/virus protection over ALL your connected devices through **TCC Total Wi-Fi.**

Total Wi-Fi is an app for managing, controlling, and protecting your Wi-Fi network and your connected devices. Total Wi-Fi is just $8.99 per month and includes the router rental.

Contact TCC if you have questions!

Merry Christmas from TCC!