

# The Connection



November 2024

## Capital credits

One more benefit of cooperative membership!

Cooperatives operate under laws, regulations, and rules as other businesses do and they are incorporated like other businesses are. But cooperatives are different in the aspect that profits are distributed back to the members. These profit distributions are called capital credits.

Active members eligible for capital credits will see a credit on their bill this month representing their share of telephone, CATV and/or internet capital credits. This refund represents each member's pro-rated share of the retired amounts in the telephone, CATV, and internet divisions. Those who are no longer active members will be mailed a check for their capital credits. If you have any questions about capital credits, please contact us.



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### This month:

November 11th - Veterans Day

November 12th - Streaming Class

November 28th - Thanksgiving  
Our offices will be closed on  
Thursday and Friday



### TCC en español:

Tenemos el boletín en español en nuestro sitio web y en nuestras oficinas locales.

También contamos con una nueva línea telefónica en español para que pueda hablar directamente con nuestros empleados que hablan español. Es 715-985-6203.



## Check out the new eNewsletter!

Our new electronic newsletter sent by email!

The new eNewsletter, called "The Compass," is like our regular newsletter, but better! In addition to things going on at TCC, you'll find tech tip videos, local event pages, and recipes to try! It's free and your email address will not be shared for any other purpose. Contact TCC today to make sure you get our new eNewsletter!



September 2024

Welcome to The Compass



### What's Happening

Watching Football This Season: Make sure you get the channels and apps for your games!

As in recent years, NFL and college football will be broadcast on a combination of TV channels and streaming apps. The NFL has announced that games will be shown on traditional channels, along with three streaming platforms this season. The season opening game will be on Friday, September 6th and it will be broadcast exclusively on Peacock (streaming service from NBC). Thursday Night Football will be on Amazon Prime and Sun games on Christmas Day will be broadcast on the Amazon platform.

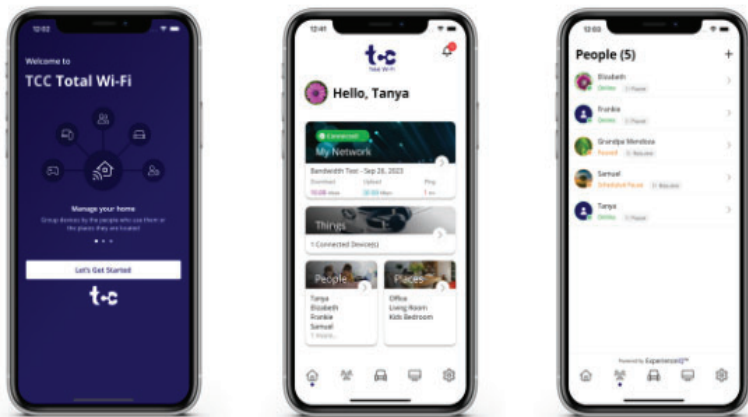
# Want to earn an easy \$30?

SmartHub + paperless + Autopay from a checking/savings account

We want to make sure you are aware of a smarter, easier way to manage your account. Rather than writing and mailing checks, SmartHub makes it easy to view and pay your bill, and receive important notices. You also can use it to report service issues!

Now, when you opt out of receiving a paper bill, sign up for SmartHub and set up auto pay through your checking or savings account, TCC will give you a \$30 bill credit. After enrolling, call us at 715-695-2691 to receive your discount.

You can access SmartHub at <https://tcc.smarthub.coop> or download SmartHub from your app store. Call us at 715-695-2691 if you have questions.



## Control & protect your devices

With the TCC Total Wi-Fi app!

With the TCC Total Wi-Fi app, you can manage, control and protect your connected devices. You can set up parental controls, set priority devices, run speed tests, view or change your Wi-Fi password, and more! Plus, our app protects all of your connected devices from intrusions! Visit: [tccpro.net/internet/total-wi-fi](http://tccpro.net/internet/total-wi-fi).

## TCC Streaming TV class

Tuesday, November 12th at 2 pm in Strum

TCC is holding a free class on our Streaming TV service on Tuesday, November 12th at 2 pm at our Strum office. We will cover what it is, how to use it and how it is different from traditional cable TV.

TCC's streaming TV service is one way to simplify your TV service while potentially saving a lot of money! No registration necessary, just show up!

## Scholarship opportunities

Scholarship applications available now!

Tri-County Communications Cooperative and the FRS (Foundation for Rural Services) are again offering scholarships to area high-school seniors who are continuing their education. More information along with applications for TCC and FRS scholarships is posted to our website: [tccpro.net/scholarships](http://tccpro.net/scholarships).

## New year, new changes

Watch your mail!

Watch the mail for a letter from TCC on how your TCC services may be changing for the new year!

