



# The Connection



December 2023



## In this issue:

New video service from TCC

Internet upgrade special

Scholarships available!

SmartHub \$20 credit offer



## This month:

Friday, December 22nd - Closed

Monday, December 25th - Closed  
Merry Christmas!!

Friday, December 29th - Closed  
at Noon

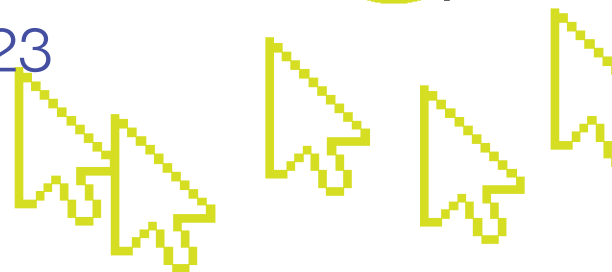
Monday, January 1st - Closed  
Happy New Year!!



## Tip time:

**Watch Out For Scams** Beware of phone call, email, and computer scams asking you to click on a link, or call them back. Contact TCC if you have questions.

**Check out TCC's website** for help with services and devices. On our website, you'll find tutorials, guides, information, FAQ's and more!



## No, you're not dreaming!

TCC's streaming TV service is flexible, affordable, and available now!

TCC is excited to introduce a new way to watch TV...one that puts YOU in control of the channels you subscribe to. Easily toggle between your favorite streaming services and the TV channels you actually watch through your preferred streaming device. No boxes to rent, cords to connect, or installations to schedule.

### How it works:

All you need is a TV, a streaming device,\* and high-speed Internet from TCC. Choose the plan that suits your tastes and add on additional channels...or not! The choice is yours.

- **Basic**—select if you don't need any add-ons
- **Expanded Basic**—add additional channel tiers:
  - **Sports & Information**
  - **Kids & Family**
  - **Entertainment**



Plus, enjoy your other streaming subscriptions like Netflix, Hulu, Sling TV, YouTube TV, and others all in one place.

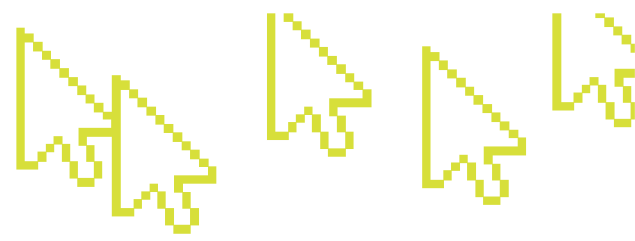
As programming costs and traditional cable TV rates continue to rise, we wanted to introduce a better way to veg out and relax at the end of the day. We hope this new video service offers you—our valued members—better flexibility in channel selection and pricing over traditional video service.

**Note: this service does require having TCC Internet, as the channels are delivered to your streaming device over your high-speed internet connection.**

Learn more and sign up today at [tccpro.net/gettcc/tv-streaming](http://tccpro.net/gettcc/tv-streaming).

*\* For best results, we recommend using the latest generation of Amazon Fire Stick, FireTV cube, Roku Stick, or Apple TV (except Lite models).*

# 'Tis the season to enjoy faster Internet for free!



## Our gift to you!

Try the next tier of Internet speed at no extra charge throughout the holidays! Make sure everyone has the best online experience during your holiday gatherings! Faster streaming, gaming, video calls and surfing even with a home full of visitors! Bring more cheer to your holidays this year! Call TCC today at 715-695-2691.



Free speed upgrade ends December 31, 2023. Keep your new faster speed and the new rate will appear on your January 2024 bill. To downgrade to your previous (or similar, current) plan, call TCC at 715-695-2691 by 12/31/23.

## Scholarships are available!

Tri-County Communications Cooperative and the FRS (Foundation for Rural Services) are offering scholarships to area high-school seniors who are continuing their education. TCC is offering twenty-five \$500 general scholarships and two \$1,000 scholarships for students pursuing a degree in Information Technology. Applications are now being accepted. The deadline is Monday, February 26, 2024. Find more info at: [tccpro.net/gettcc/scholarships](https://tccpro.net/gettcc/scholarships).

## Earn an easy \$20!

There's a smarter, easier way to manage your account. Are you tired of having to write checks and buy stamps or gas to pay your TCC bill? SmartHub makes it easy to view and pay your bill, sign up for auto-pay, and receive important notices. You can use it to report service issues!

Let us help make your life simpler, easier and save our precious natural resources. All you need is your account number, your last name or business name and your email address to set up SmartHub.

You can go to <https://tcc.smarthub.coop> or download the SmartHub app in your app store and have the convenience of SmartHub on your phone or tablet. Questions? Call 715-695-2691 and our friendly staff member can help.



**Enjoy saving time, money and trees!**