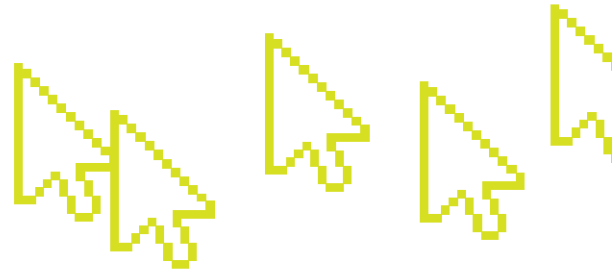


# The Connection



October 2023



## In this issue:

Co-op Month Open House!

Get Smart with SmartHub

TCC Classes Available!

Fall Sun Outages

Teachers & Internet

Upcoming Local Events



## This month:

### TECH CLASSES FOR OCTOBER

We have more classes scheduled in October on Smartphones and Social Media. See class descriptions and the schedule at: [tccpro.net](http://tccpro.net).



## Tip time:

**Watch Out For Scams** Beware of phone call, email, and computer scams asking you to click on a link, or call them back. Contact TCC if you have questions.

**Check out TCC's website** for help with services and devices. On our website, you'll find tutorials, guides, information, FAQ's and more!

## CO-OP MONTH OPEN HOUSE! THURSDAY, OCTOBER 19TH

October is Cooperative Month! It's our chance to toot our horn about being a cooperative and what that means for you!

**Stop by our offices in Strum or Independence on Thursday, October 19th from 10 AM - 2 PM to help us celebrate!**

We will have a free lunch, gifts, prize drawings, and more! Learn about Tri-County Communications and what makes cooperatives special!

Open houses will be held at our Strum location at 417 5th Ave N and at our "Tech Center" in Independence at 23451 Whitehall Rd (Hwy 121).



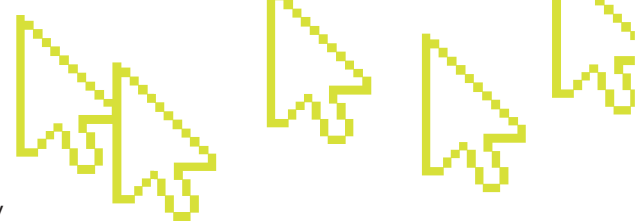
# GET SMART WITH SMARTHUB!

There's a smarter, easier way to manage your account. Are you tired of getting your TCC bill, writing checks, and buying stamps and gas to pay your bill? SmartHub makes it easy to view and pay your bill, sign up for auto-pay, and receive important notices. You can use it to report service issues!

Let us help make your life simpler, easier and save our precious natural resources. All you need is your account number, your last name or business name and your email address to set up SmartHub.

You can go to <https://tcc.smarthub.coop> or download the SmartHub app in your app store and have the convenience of SmartHub on your phone or tablet. Questions? Call 715-695-2691 and our friendly staff member can help.

**Enjoy saving time, money and trees!**



# TECH CLASSES AVAILABLE!

**Smartphones I** Wednesday, October 11 from 2 pm - 3:30 pm, Whitehall Public Library, 36351 Main St.

**Smartphones I** Thursday, October 12 from 3 pm - 4:30 pm, Osseo Public Library, 50655 Charles St.

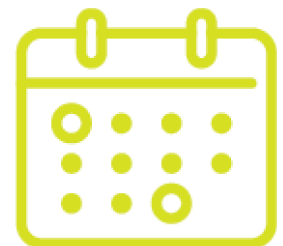
**Social Media** Monday, October 16 from 2 pm - 3:30 pm, Whitehall Public Library, 36351 Main St.

**Smartphones II** Thursday, October 26 from 3 pm - 4:30 pm, Osseo Public Library, 50655 Charles St.

Classes are free and open to anyone. Contact Ben at TCC at 715-695-2691 if you have any questions. Learn more about the classes and what they will cover at [tccpro.net/gettcc/class](http://tccpro.net/gettcc/class).

# FALL SUN TV OUTAGES OCTOBER 6-13

Please expect brief interruptions to the TV signal on certain channels as the satellites that broadcast their signal to TV providers pass directly between the sun and the earth during the middle of the day and the sun's radiation interferes with the signal. Interruptions are typically just a few minutes; signal will return to normal. This affects all TV providers offering these channels, not just TCC.



# DID YOU KNOW?

Over 94% of teachers believe that Internet access expands learning. Unlock the potential of your students with A+ Internet from TCC. We've got plenty of bandwidth for whatever the school year brings. Call us today to set your kiddos up for success.



# AREA EVENTS

- Oct 7th - Galesville Apple Affair
- Oct 16th - Trunk-or-Treat , SSPP, Independence
- Oct 19th - TCC Co-op Month Open House
- Oct 21st - "Hoot n' Howl," Strum Rod 'n Gun
- Oct 21st - Galesville Trick or Treat
- Oct 28th - Trick or Treat for a Cure, Arcadia
- Oct 29th - Pigeon Falls Lions Club, Trunk or Treat