The Connection

September 2023

tcc

SMART RURAL COMMUNITY

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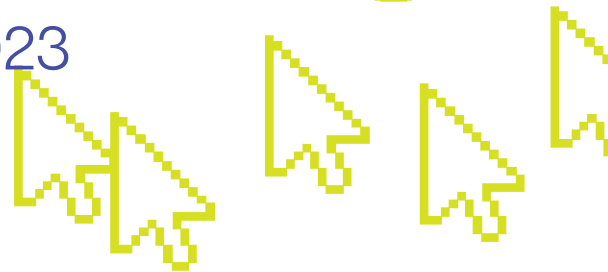
This month:

TECH CLASSES ARE BACK!

TCC is offering several classes in September at the Public Library in Trempealeau. See descriptions and schedule of these classes on our website: tccpro.net.

Tip time:

811 - Call Digger's Hotline three or more days before you dig! It's safe and it's the law!

Check out TCC's website for help with services and devices. On our website, you'll find tutorials, guides, information, FAQ's and more!

Total coverage, protection & control.

Experience the Total Wi-Fi App free for 30 days ($14.95 value!)

With your commercial-grade router from TCC, download the app and explore the possibilities of total control of your home network.

- **Change your Wi-Fi password**
- **Create guest networks**
- **Prioritize device usage to optimize bandwidth**
- **Set parental controls for specific devices**
- **Built-in home Wi-Fi network security**

Celebrating 60 Years

Contact TCC today to sign up!

Experience even more control with SmartHub

Access **SmartHub** at tccpro.net or download SmartHub for free at your app store.

Learn more at tccpro.net or call us at 715-695-2691.

- Pay your bill online
- Set up autopay
- Manage your account
- View bill inserts electronically

TECH CLASSES ARE BACK!

Smartphones 1 Navigation - Networks - Apps
Wednesday, September 6th, 10 am - 11:30 am

Smartphones 2 Downloading - Settings - Troubleshooting
Tuesday, September 12th, 3 pm - 4:30 pm

Social Media Facebook - Instagram - LinkedIn - YouTube
Wednesday, September 20th, 10 am - 11:30 am

Searching the Internet Methods - Browsers - Good hits vs. ads - Secure pages
Tuesday, September 26th, 3 pm - 4:30 pm

Classes are being held at the Shirley M. Wright Memorial Library in Trempealeau at 11455 Fremont Street. They are free and open to anyone. There are no prerequisites for any of the classes and you do not have to bring any devices with you. Please pre-register as classes can fill up! Contact Ben at TCC at 715-695-2691 or call the Library at 608-534-6197 if you have any questions. Sign up at **tccpro.net/gettcc/class**.

ATENCIÓN AL CLIENTE AHORA DISPONIBLE EN ESPAÑOL

Tenemos un nuevo número de teléfono para nuestra oficina que lo conecta con representantes de atención al cliente de habla hispana. El número de teléfono es **715-985-6203**. Si llama al número y lo envía al correo de voz, deje su nombre, número de teléfono y un breve mensaje y un representante de atención al cliente que habla español le devolverá la llamada. También puede traducir nuestro sitio web de TCC al español desplazándose hacia abajo y haciendo clic en "Español" en (SUPPORT) SOPORTE.

HELP RESOURCES

Do you need help with your devices? Do you have questions on your TCC services or about TCC in general? Our website has a wide variety of resources to help you. Visit **tccpro.net.** In the menu at the top, you'll find:

My Account - Online bill payment, phone manager, watchTVeverywhere, and other helpful account links.
Customer Resources - Support for TV, Internet, and Phone services, plus popular links, forms, and cooperative information.
Home > Videos - Tutorial videos on a variety of topics.

DID YOU KNOW?

Microwaves operate on a similar frequency as some older routers and can cause signal inference. Modern tech like our Calix Gigaspire router with an easy-to-use app that won't be affected by your movie night popcorn habit is just one of MANY reasons to try TCC Total WiFi. See all the reasons at **tccpro.net/gettcc/total-wifi**.

OUR OFFICES WILL BE CLOSED ON MONDAY, SEPTEMBER 4TH FOR LABOR DAY.

TCC Business Spotlight: Edge Graphics

ATTENTION BUSINESSES!

We are looking for businesses to help us by offering a video testimonial. We would come to your business to capture footage to create both a testimonial that TCC can use and a second video for you, highlighting whatever you would like about your business. It's a win-win! Contact Ben Gumz at bgumz@tccpro.net or 715-695-2691 if you are interested!