

The Connection



November 2023



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This month:

HOLIDAY HOURS

Our offices will be closed on Thursday, November 23rd and Friday, November 24th for the Thanksgiving holiday.

Happy Thanksgiving!!



Tip time:

Watch Out For Scams Beware of phone call, email, and computer scams asking you to click on a link or call them back. Contact TCC if you have questions.

Check out TCC's website for help with services and devices. On our website, you'll find tutorials, guides, information, FAQ's and more!



'Tis the season to enjoy faster internet for free!

Our gift to you!

Try the next tier of internet speed at no extra charge throughout the holidays! Make sure everyone has the best online experience during your holiday gatherings! Faster streaming, gaming, video calls and surfing even with a home full of visitors! Bring more cheer to your holidays this year! Call TCC today at 715-695-2691.



Free speed upgrade ends December 31, 2023. Keep your new faster speed and the new rate will appear on your January 2024 bill. To downgrade to your previous (or similar, current) plan, call TCC at 715-695-2691 by 12/31/23.

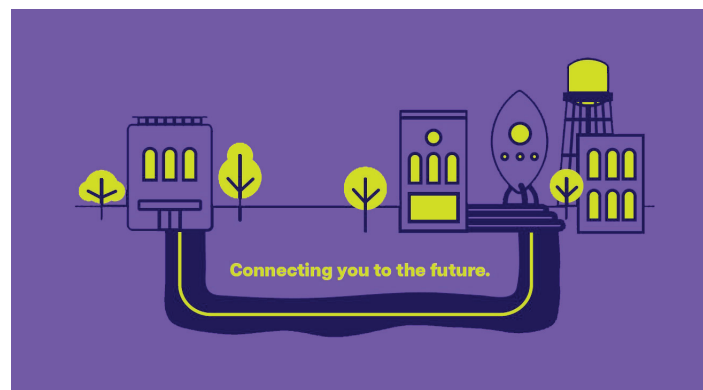
Want to make a quick 20 bucks?

SmartHub + paperless + EFT from a checking/savings account

We want to make sure you are aware of a smarter, easier way to manage your account. Rather than writing and mailing checks, SmartHub makes it easy to view and pay your bill, and receive important notices. You also can use it to report service issues!

Now, when you opt out of receiving a paper bill, sign up for SmartHub and set up auto pay through your checking or savings account, TCC will give you a \$20 bill credit. That's our way of saying thanks for letting us help make your life simpler and easier, and save our precious natural resources.

You can access SmartHub at <https://tcc.smarthub.coop> or download SmartHub from your app store. Call us at 715-695-2691 if you have questions.



TCC/FRS Scholarships

Scholarships will be posted soon!

Tri-County Communications Cooperative and the FRS (Foundation for Rural Services) will be offering scholarships to area high-school seniors who are continuing their education. More information along with applications for TCC and FRS scholarships will be posted soon at tccpro.net/gettcc/scholarships.

Capital Credits

One more benefit of co-op membership!

Members eligible for a capital credit check will see a credit on their bill this month representing their share of telephone, CATV and/or internet capital credits. This refund represents each member's pro-rated share of \$450,000 being retired in the telephone division, \$100,000 being retired in the CATV division, and \$500,000 being retired in the internet division.

NOVEMBER 11, 2023



HAPPY VETERANS DAY

Try Total Wi-Fi Free for 30 days!

Enjoy a better experience and more control!

Try our TCC Total Wi-Fi app free for 30 days! Set up parental controls for users, manage connected devices, create priorities for your most important apps and devices. Contact us today to sign up!