



CALL 800-831-0610
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Custom Calling Features & Instructions

- Voicemail.....\$4.50/month**
Answering system for your phone service. Includes a 45 second greeting, 45 sec. Message, 1 week retention, 15 message storage capacity, daily notification, stutter dial tone to notify you of waiting messages.

To access your Voicemail from home, pick up the receiver and dial *98 and enter PIN (unless auto login is activated). To access your Voicemail away from home, call your phone number, press * during the greeting and enter the PIN. Main Menu:

 Press 1 to Play messages
 Press 2 to Save message, go to next
 Press 3 to Erase message
 Press * to return to Main Menu
- Deluxe Voicemail (with E-mail Alert).....\$5.50/month**
60 sec. Greeting, 60 second message, 2 week retention, 30 message storage, daily notification, stutter dial tone, message waiting light, e-mail alert, pager/cell phone notification. Use same instructions.
- BUSINESS Voicemail (with e-mail Alert).....\$5.50/month**
Same as Deluxe except greeting and message length have a max. of 3 minutes. Use same instructions.
- Call Waiting.....\$1.00/month**
Alerts you when someone is trying to call while you're on the phone. To put the first call on hold and answer the second call, press the hookswitch or Flash button. Repeat pressing the hookswitch/Flash to alternate between calls. Hanging up disconnects both calls. To end the first call and take the second call, simply hang up. Your phone will ring for the second call; answer as normal.
- Cancel Call Waiting.....\$.50/month**
Turn call waiting off so you won't be interrupted. (70# to activate, deactivates when you hang up). You may also disable Call Waiting during an established call by pressing the hookswitch/Flash and then dialing 70#. Your established call will be automatically reconnected with Cancel Call Waiting active.
- Caller ID.....\$4.25/month**
Displays the name and number of who is calling you before you answer the phone. Also stores a record of your calls including date and time for later review. If caller ID is built into your handset, you can place a call by scrolling to a caller's ID and pressing the Call/Dial button on the handset.
- Caller ID/Call Waiting..... (must have Caller ID) \$.50/month**
Displays who's trying to call you while you're on the phone and allows you to place the first caller on hold (or disconnect the call) and take the incoming call.

- Three-Way Calling.....\$1.00/month**
 Three-Way Calling allows you to create a phone call between three parties. To start a Three-Way call, call your first party then depress hookswitch to put party A on hold, dial party B, press hookswitch again to get A back. Hang up to terminate call to both parties.
- Call Forwarding.....\$1.00/month**
 Call Forwarding forwards your calls to another number so you don't miss any incoming calls. To activate Call Forwarding, pick up the receiver, dial 72#, listen for dial tone, dial number to forward to, when it's answered forwarding is established. To cancel the Forward, pick up the receiver and press 73.
- Automatic Recall (*69).....\$2.00/month**
 Call the last person that called you, without knowing who it was. Pick up the receiver and dial *69. An automated voice will tell you the number that last called you. Then press 1 to dial the number.
- Repeat Dial (*66).....\$2.00/month**
 Their line is busy? Repeat dial will keep trying the number and let you know when it's free. Pick up the receiver and dial *66 and hang up. Your phone will ring with a short ring when the other party's line is available and their phone is ringing.
- Smart Call.....\$1.00/month**
 Know if the call is for you, your kids or your fax machine by the ringing tone. Allows you to have a second number without paying for a second access line. Calls to the Smart Call number will also ring differently.
- Speed Calling.....\$1.00/month**
 Store 8 frequently called numbers so you can dial them at the touch of a button. To setup Speed Calling numbers, pick up the receiver and dial #74. Listen for dial tone. Dial the Speed Calling Code to use for this number (from 2 - 9) followed by the complete phone number assigned to it (including prefix digits 1, area code, etc.). Two dial tone bursts indicates the number is now recorded in your list. Change a Speed Calling number by repeating the steps above for the Speed Calling Code you wish to change. To use Speed Calling, pick up the receiver, dial the Speed Calling Code and press the # key.
- Selective Call Acceptance.....\$2.00/month**
 Accept calls only from numbers that are on a list you establish. To manage your Selective Call Acceptance, pick up the receiver and dial *64. Listen to the instructions for turning Selective Call Acceptance On or Off and how to change or review your accepted list.
- Selective Call Rejection.....\$2.00/month**
 Reject calls from numbers that are on a list you establish. To manage your Selective Call Rejection, pick up the receiver and dial *60. Listen to the instructions for turning Selective Call Rejection On or Off and how to change or review your block list. You can add the number of the last person who called you to your block list by following the recorded instructions (does not work if caller invoked "privacy" option).
- Simultaneous Ring.....\$2.00/month**
 Have multiple numbers ring simultaneously when your home number is called to ensure you don't miss a call but without using Call Forward in case you are at home. Your best resource for setting up and changing your Simultaneous Ring numbers and turning Simultaneous Ring On and Off is CommPortal.
- Find Me, Follow Me.....\$5.50/month**
 Have multiple numbers ring in series and/or simultaneously when your home number is called to ensure you don't miss a call. You designate the numbers that ring during each phase and how long (# of rings) each phase lasts and when to let the call go to Voicemail. Your best resource for setting up and changing your Find Me, Follow Me configuration and turning Find Me, Follow Me On and Off is CommPortal.