



USER GUIDE ~ ROKU

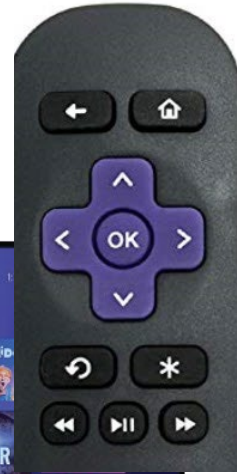
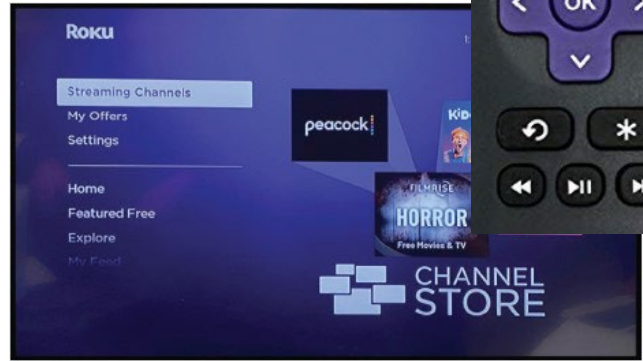
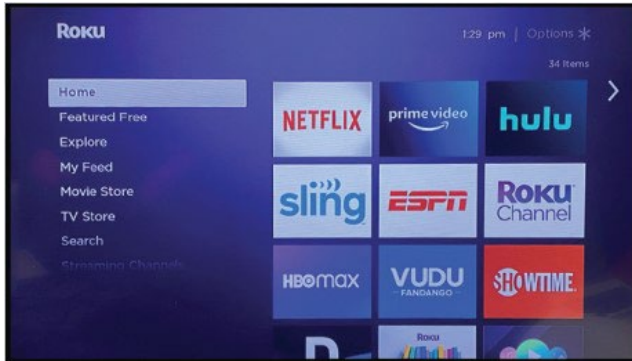


Includes setup, watching TV, recording functions, adding a new device, and best practices.

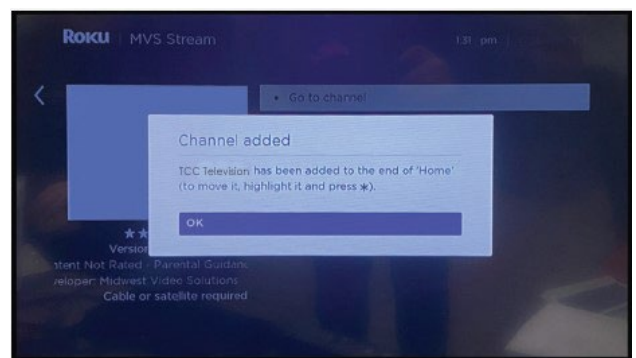
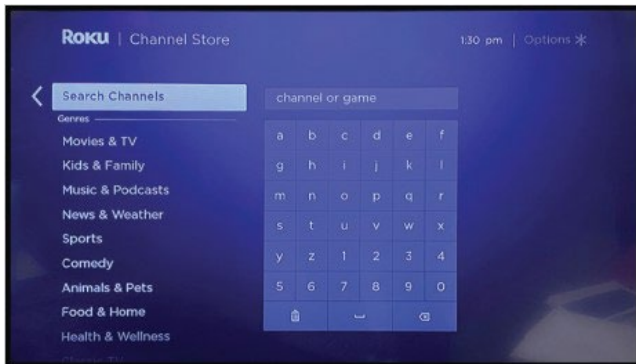
Add the TCC Television app to your Roku

Follow these steps to add TCC Television to your Roku device.
 Note: you must have your Roku device connected to Wi-Fi.

Open Roku and go down the menu to Streaming Channels



Type TCC Television; look for the TCC Television icon and click it



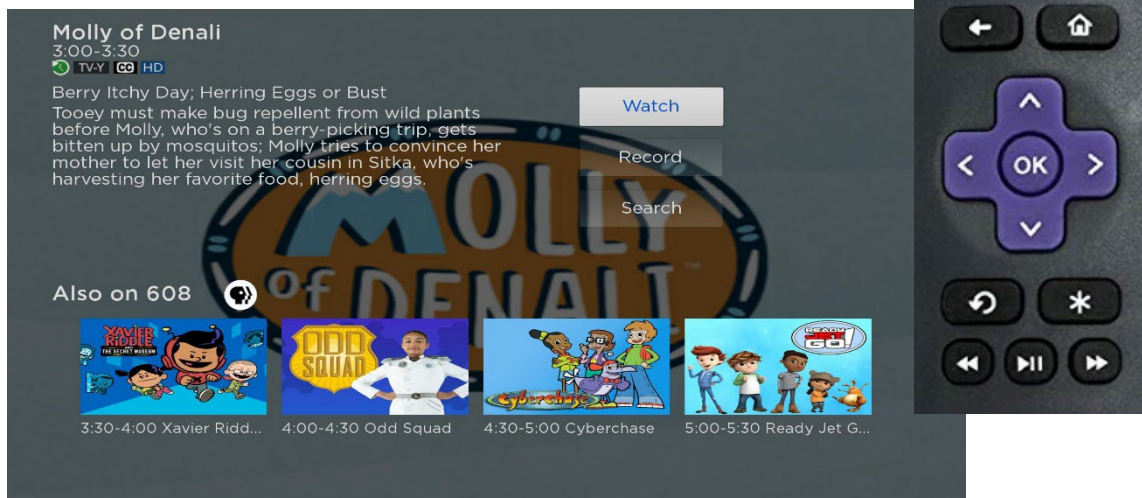
Watching TV

From the guide, use the up and down arrow buttons to move through the channels; highlight a show and press either press the Play/Pause button to watch the show --or-- press the OK button for other options.



If you press OK, you will get a screen showing the program you chose and offering you information about the program and choices to Watch, Record, or Search.

Press OK on **Watch** to watch that program
Press OK on **Record** to record that program



Press OK on **Search** to search for other episodes.

Recording Your Programs

Making a Recording: When you press OK on a show and choose Record, a screen will display giving you three options: (a) Record Single, for a one-time recording, (b) Record Series (New episodes only), and (c) Record Series (All episodes).

Highlight your preferred Record option and press OK to set the recording. To further manage this recording, press the Back button to go to the Tab Bar and select Recordings.

Watching Your Recordings: Select Recordings from the Tab Bar and press OK to open the Recordings screen. You will see Current, Upcoming, and Rules. Highlight Current, and press OK to open your list of Current Recordings. Scroll through the list, highlight the program you want to watch and press the OK button. If there are multiple recordings, scroll and highlight the one you want to watch and press OK.

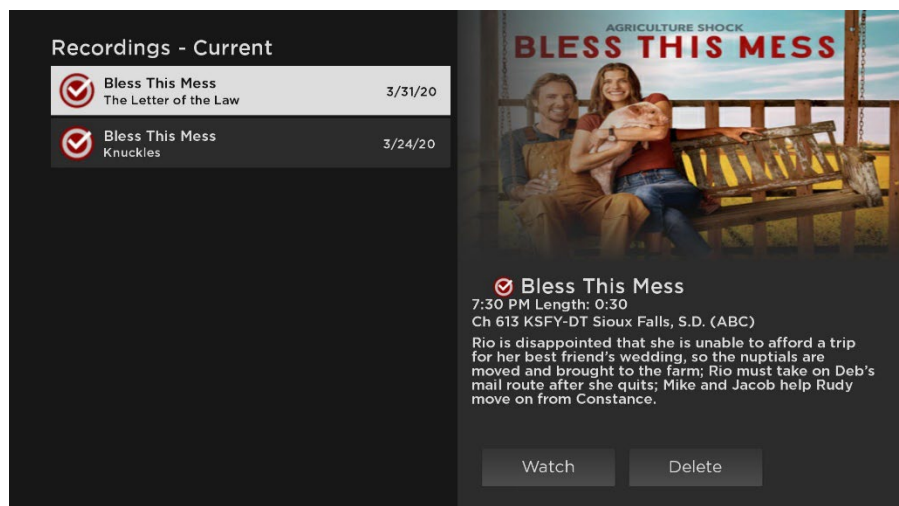
Record Using the Search Option: From any of your Search results you can scroll through the list of future air dates for a program, highlight Record and press the OK button to set a recording. Use one of the options under Making a Recording to make your selection.

Managing Your Recordings

Current Recordings: To manage current recordings, press the Back button on the remote to open the Tab Bar and use the Right arrow on the remote to highlight the Recordings option and press OK. Press the Down arrow on your remote to highlight Current, and then press OK on your remote to open your list of Current Recordings. Scroll up or down to highlight a program and press OK to open a recorded program, press OK again to watch the program. To Delete the program, press the Right arrow on your remote to highlight Delete and press Ok. (confirm deleting) If there are multiple recordings of a program or series, scroll and highlight the one you want to watch and press OK on the remote to start watching the program.

Note: The Red Check button to the left of the program indicates that it has not been watched.

Programs with a Red Play button have been (at least) partially watched. Highlight a partially-watched program and press OK to view the program where you left off.



Upcoming Recordings

Use the Upcoming Recordings feature to manage settings for your future recordings. From the Recordings screen, press the Down arrow of your remote control, highlight Upcoming, and press OK to see a list of programs you have scheduled for recording. Scroll through the list to highlight an Upcoming Recording and then press OK on your remote to open a program that you want to manage.

To assure that you don't miss the beginning or the end of a program, you can change the Start/Stop Recording times by highlighting the Edit button and pressing OK on your Remote to open a screen that gives you options on when you would like to Start and Stop a recording.

Highlight the Start Time option and press OK on your remote, then scroll up or down to choose the new Start Recording time, and then press OK on your remote to finish your selection. The Stop

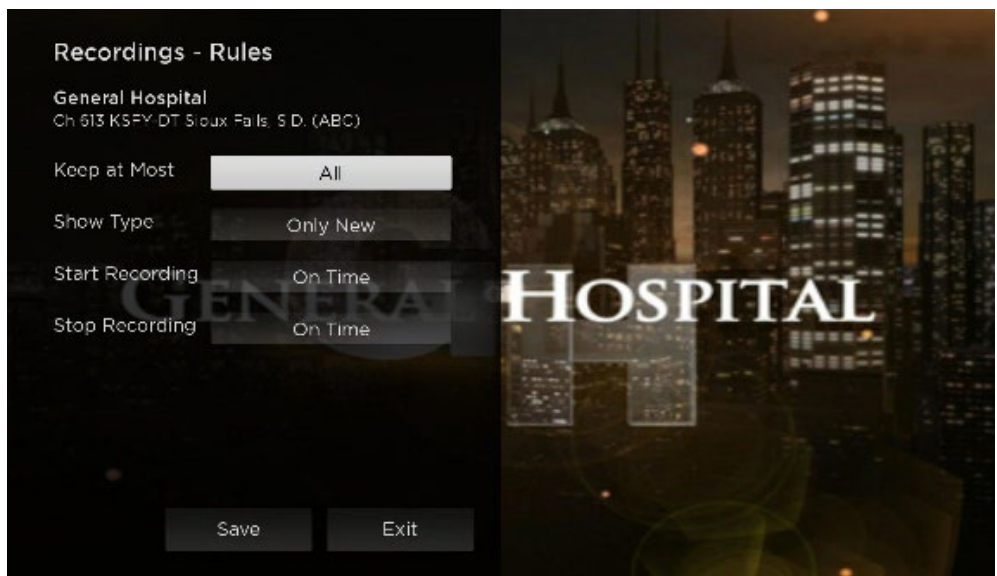
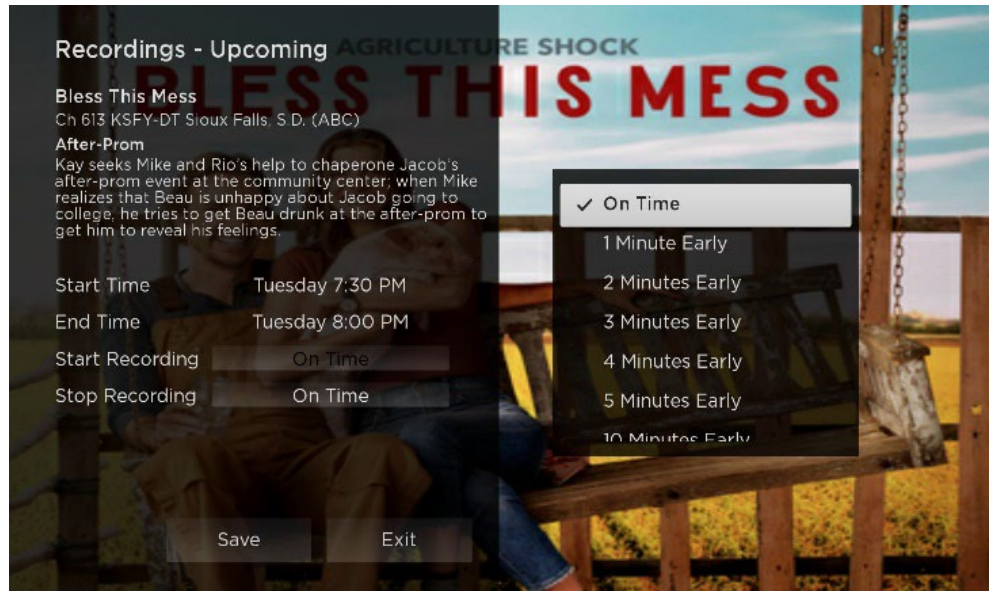
Recording functions the same way as the Start Recording feature and is beneficial when watching sporting events where you want to extend the Record time.

Once you have finished your changes, highlight Save and press OK on your remote to save the changes. To Delete an Upcoming Recording, press the Right arrow on your remote, highlight Delete, and press OK. You will receive a prompt to confirm deletion of the program.

Rules

Use the Rules feature to manage the episodes of a series that you want recorded automatically. From the Recordings screen, press the Down arrow of your remote control, highlight Rules, and press OK to see a list of your series programs.

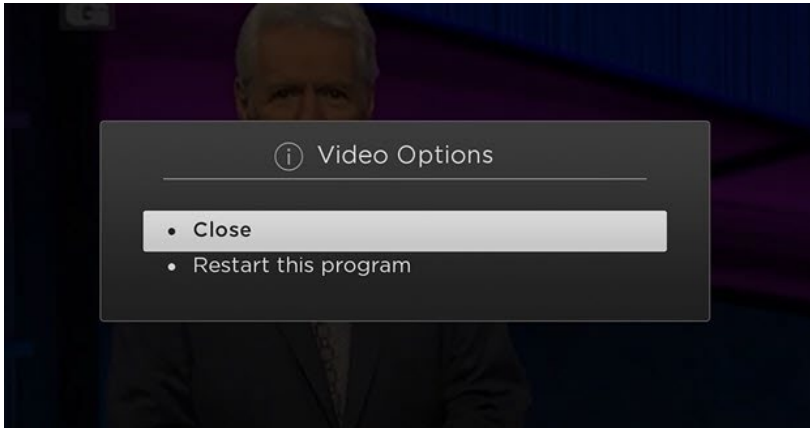
Scroll through the list and highlight a series that you want to manage, press OK on your remote to open a series, at this point a Recordings - Rules screen will open. Highlight the option next to Keep at Most and press OK on your remote to scroll and choose a maximum number of episodes that you want to keep of this series, or you can choose to keep All Episodes, press OK to make your selection.



Restart TV

This popular feature lets you go back to the beginning of any currently airing program that has the Restart Option.

While you are watching a program that you want to Restart, press on the Right Arrow of your Roku remote which will open a Video Options screen. Choose Restart this program and press OK to Restart the program back to its beginning.

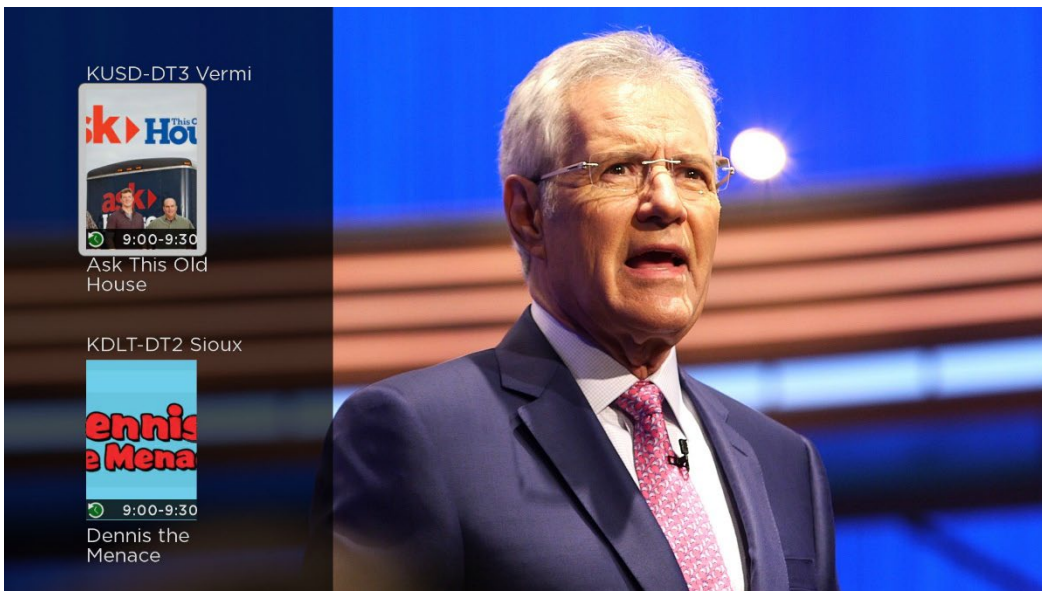


Programs that have the Restart option will display the Green Restart icon in the Program description of the Guide. There may be programs that don't allow for the Restart function.

Quick Guide

While you are watching a program, you can press the Back button on your Roku remote, which will display a Quick Guide showing the last eight channels that you have watched on the left side of your TV screen.

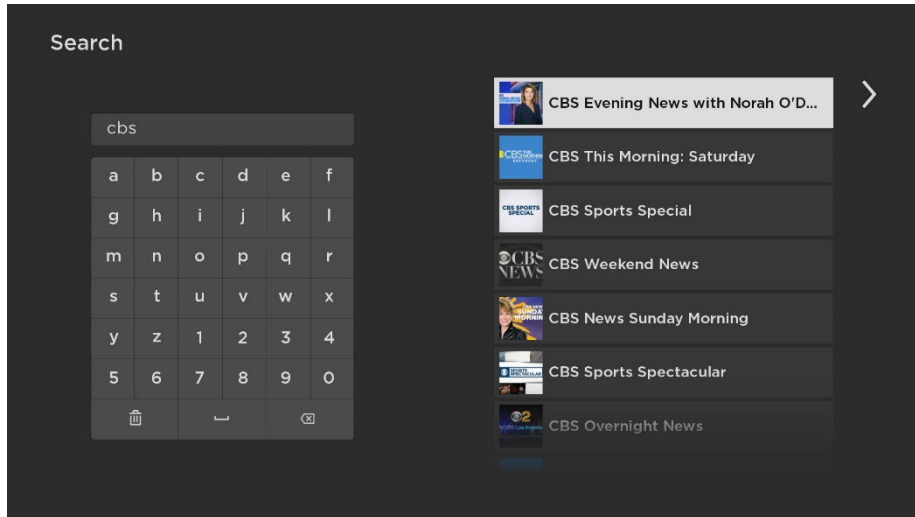
Use the up and down arrows on your Roku remote to scroll through your previously watched channels and press OK on a highlighted channel to switch to that channel.



Program Search Feature

Use the Search feature to find Live and Future programs. Press the Back button from the Guide screen and go up to the Tab Bar and then to Search and press OK. Type in the first few letters of a program to start your search. The results get more specific as you type.

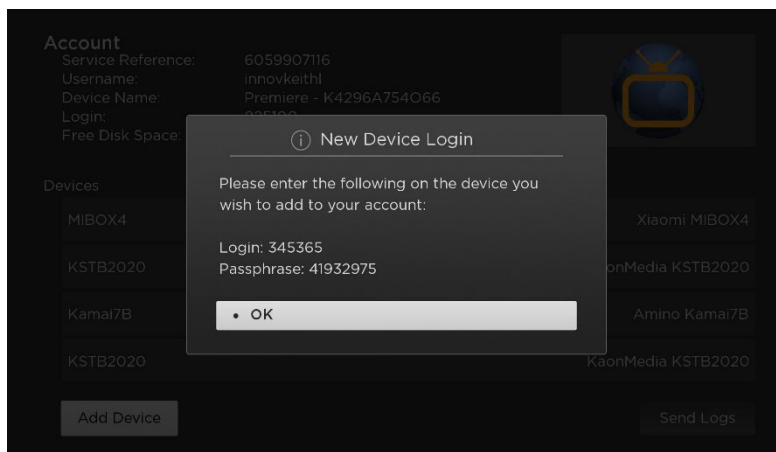
Highlight a program and press OK on your remote, if it is a currently airing program you can highlight Watch and press OK on your remote to view it. You also have the option to select Record for adding this program to your future recordings. [See Recording Your Programs in this guide for more information.]



Account Option - Add a New Roku Device

Go to an already-active Roku device. Open the TCC Television app.

- (1) At the Guide screen, press the left/back arrow at the top of the remote to open the menu.
- (2) Arrow over to Settings and press OK.
- (3) Arrow down to Manage Account and press OK.
- (4) Arrow down to Add Device and press OK.



Best Practices

We suggest (and support) only the following compatible devices:

Amazon Fire Stick Gen2, Fire TV Gen3, Stick 4K, Fire Cube Gen2, Fire TV Stick 4K

Apple TV Gen 4 HD and newer, Gen 1 4K and newer

Roku Express 3900X, Premiere 3920X, Streaming Stick 3810X, Ultra 4640X, Roku 4440X

Place your streaming device where it can get proper ventilation. They can overheat and cause pixelating, buffering, and other malfunctions.

Streaming boxes generally perform better than streaming sticks or other streaming devices as they usually have a better processor, more memory and better heat-dissipation.

Make sure you have a solid Wi-Fi connection on a 5 Ghz signal and bandwidth (Internet speed) to accommodate your streaming TV devices and other connected devices.

Troubleshooting

- (1) Try a different channel in the TCC Television app.
- (2) Try a different app on your streaming device.
- (3) Try a different streaming device (if you have one).
- (4) Disconnect your streaming device from your TV and from its power and then reconnect it.
(You can also stop the app and reopen it, but you must clear the streaming device cache in the settings; simply going back to Home and opening the app again will not work)
- (5) Ensure you have a strong Wi-Fi signal and that you do not have too many other devices in your home competing for the Wi-Fi bandwidth.
- (6) Try your Internet/Wi-Fi from a different device in the home to ensure your Internet/Wi-Fi is working.
- (7) If your Internet and/or streaming TV is not working from other devices, contact TCC. If your Internet and/or streaming TV is working from other devices, this is an issue with your streaming device. You should either contact the manufacturer or replace the device.