



**GIG-CAPABLE
PROVIDER**

THE CONNECTION

JUNE 2023

FIBER-TO-THE-HOME EXPANSION PROJECTS ARE GOING STRONG!

TCC is continuing to build out its fiber optic network by way of agreements with area towns and government grants. Fiber optic is the fastest and most reliable way to connect services. Made of tiny strands of glass, it sends information at the speed of light! Not only does fiber make for a solid network, but having fiber-to-the-home adds value to your property! According to a study, fiber-to-the-home adds about 3-4% to your home's value. That's an increase of over \$5,000 on a \$150,000 home!

We are currently connecting customers in the town of Naples. We are about to start plowing fiber in the town of Alma (south of Alma Center) and we have begun contacting residents in the town of Pleasant Valley.

The purpose of our fiber expansion projects is to bring broadband and other services to areas that are currently not served, or are underserved, by current providers.

Fiber, and more specifically the broadband service connected over fiber, allows people to work from home, take online classes, stream their favorite shows and movies, download and stream music, play online games against friends, and so much more!

Since starting our fiber optic expansion projects, we have connected services in the towns of Drammen and Naples near Mondovi, and in Newcomb Valley outside Arcadia.



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TCC Blog!

TCC has a monthly blog on our website where we post articles about technology, including cool devices, tips, tutorials, and ways to get more out of your technology!

www.tccpro.net/gettcc/blog

Get SmartHub!

SmartHub is the smart way to view and pay your TCC bill online. To get started, go to the website:

tcc.smarthub.coop
or get the SmartHub app!



DID YOU FORWARD YOUR TCC E-MAIL TO GMAIL?

If you requested having TCC forward your TCC E-Mail messages to your Gmail address, please **DON'T** mark unwanted messages **that were forwarded to you from your TCC address** as "SPAM" in the Gmail E-Mail system. Instead, open the message and click the "unsubscribe" link OR contact TCC to add that sender to your TCC Spam/Junk Filtering Block List.

Marking a forwarded message as "SPAM" tells Gmail that "TCC" is the bad sender and can get us on the block list not only with Gmail, but other major providers as well. It is fine to mark any unwanted messages **that were sent to your Gmail address** as "SPAM" but be careful with messages that were forwarded to you from your TCC or Triwest E-Mail address.

If you **HAVEN'T** requested a forward, but you would like your TCC E-Mails sent to a Gmail (or other) address, let us know! This is one way we can help you with the upcoming E-Mail transition!

Go to www.tccpro.net/gettcc/email for more information.

CALL BEFORE YOU DIG!

Before you dig in your yard or on your property, make sure to contact Digger's Hotline to have buried utility lines marked. Hitting a buried line would likely cause a service outage (and you may be liable for repairs). It could even be deadly if you hit an electric or gas line! CALL **811** or go to <https://www.diggershotline.com>.



HAPPY FATHER'S DAY! Sunday, June 18th



E-MAIL TRANSITION UPDATE

TCC has extended the transition deadline, so your TCC/Triwest E-Mail address will not be discontinued anytime soon. There is no official new deadline yet as we are continually evaluating the situation. We anticipate leaving the TCC/Triwest E-Mail active at least through the end of the year. We do strongly recommend starting/continuing the transition process so you are ready when it is discontinued.

For more information about the transition and the steps involved, visit our website at:
www.tccpro.net/gettcc/email.

STREAMING TELEVISION

TCC has a new way to watch TCC cable TV! Now you can stream your TCC cable over your own streaming devices! No more set-top box fees, no more changing inputs from your apps to your cable! Stop into our office to try it out or get more info online at: www.tccpro.net/gettcc/tv-streaming



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Office Hours & Locations:

Strum & Independence
Monday - Friday
8:00 a.m. - 4:30 p.m.

tccpro.net 715-695-2691

Strum Office
417 5th Ave North
PO Box 578
Strum, WI 54770

Independence Office
23669 Washington St
Independence, WI 54747