



**GIG-CAPABLE
PROVIDER**

THE CONNECTION

APRIL 2023

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Just a reminder that GSN, the Game Show Network, is no longer available on the WatchTVEverywhere streaming platform. It is still a regular cable channel, just not available to stream.

Get SmartHub!

SmartHub is the smart way to view and pay your TCC bill online.

tcc.smarthub.coop

or get the SmartHub app!



FAST, EASY, SAFE WAYS TO PAY

Life is busy. The last thing we want is more to remember and do. TCC can help you by offering you a few ways to pay your TCC bill that are fast, easy, and safe!

The BEST way is to use SmartHub (app or website). You can view and pay your bill and even set up automatic payments from a bank account or card so you don't have to remember to do it or watch for your paper bill. You can also sign up for automatic payments without going through SmartHub. Just contact our office!

We also have an automated pay line that you can call 24 hours a day to make your payment without having to reach us during business hours. The pay line number is **1-844-827-4767**. You will need your TCC Account Number and Account PIN. Contact TCC if you need those.

Lastly, you can drop your payments in the mail or in a drop box at either our Strum or Independence offices. We encourage you to use automatic payments to avoid late fees and service interruptions. Contact us if you have questions or need assistance.

FORMAS DE PAGO RÁPIDAS, FÁCILES Y SEGURAS

La vida es atareada. Lo último que queremos es más para recordar y hacer. ¡TCC puede ayudarlo ofreciéndole algunas formas de pagar su factura de TCC que son rápidas, fáciles y seguras!

La MEJOR manera es usar SmartHub (aplicación o sitio web). Puedes ver y pagar tu factura e incluso configurar pagos automáticos desde una cuenta bancaria o tarjeta para que no tenga que acordarse de hacerlo o estar atento a su factura en papel. También puedes suscribirte a pagos automáticos sin usar SmartHub. ¡Solo comuníquese con nuestra oficina!

También contamos con una línea de pago automatizada a la que puede llamar las 24 horas del día para hacer su pago sin tener que comunicarse con nosotros durante horas laborales. El número de la línea de pago es **1-844-827-4767**. Necesitará su Número de Cuenta de TCC y el PIN de la Cuenta. Comuníquese con TCC si los necesita.

Por último, puede dejar sus pagos en el correo o en el buzón en nuestras oficinas de Strum o Independence. Le recomendamos que utilice los pagos automáticos para evitar recargos por pagos atrasados e interrupciones del servicio. Contáctenos si tiene preguntas o necesita ayuda..

UPCOMING CLASSES

We have scheduled classes in our area to help you learn about photo management, technology basics, and the upcoming E-Mail transition.

Classes in Arcadia, Osseo, and Whitehall have been scheduled and additional classes are being planned in other communities.

You can view the class schedule and sign up on our website: <https://tccpro.net/gettcc/class> or you can contact TCC for info.

FIBER EXPANSION CONTINUES!

Through communication with townships and federal grants, TCC has been continuing to expand our fiber-to-the-home into more areas! With FTTH comes availability for Internet, TV, and phone service!

So far, expansion projects include Newcomb Valley, and the Towns of Alma, Drammen, Naples, and Pleasant Valley.



2023 TCC ANNUAL MEETING RECAP

The 2023 Annual Membership Meeting was held on Tuesday, March 28th. A recap of the meeting and scholarship winners will be in the May newsletter and posted to our web page at: <https://tccpro.net/gettcc/annual-meeting>.

E-MAIL TRANSITION WEB PAGE

TCC has extended the deadline on discontinuing its E-Mail for residential customers until at least the end of June 2023. If you have questions or need assistance, please visit our website at: <https://tccpro.net/gettcc/email>.

AVAILABLE NOW: TCC TV VIA STREAMING!



TCC is now offering our TCC TV service via streaming! How is this different? You don't have the traditional set-top boxes or the traditional large, multi-function remotes. You use your own streaming stick or streaming box and the remote it came with-- just like you would for other streaming apps like Netflix and Hulu!

If you have never tried streaming before, we encourage you to stop in to our office to see a demonstration.

Those familiar with streaming already will love the ease and convenience of doing everything through one device and one remote and NOT having to rent boxes from TCC for each TV!

Learn more, including supported streaming devices, at <https://tccpro.net/gettcc/tv-streaming>



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Office Hours & Locations:

Strum & Independence
Monday - Friday
8:00 a.m. - 4:30 p.m.

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Strum Office
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Strum, WI 54770

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