THE CONNECTION

MARCH 2023

TRI-COUNTY TCC COMMUNICATIONS COOPERATIVE, INC.

SMART RURAL COMMUNITY

GIG-CAPABLE PROVIDER

GSN Leaving wTVe

GSN, or the Game Show Network, will not be available on our watchTVeverywhere streaming platform after March 31, 2023. If you currently stream GSN using the wTVe access, you will lose your access after 3/31.

Unclaimed/Uncashed Checks from TCC

Visit our website to see if you or someone you know has an unclaimed/uncashed check from TCC to claim!

SmartHub from TCC

SmartHub is the secure, easy, and smart way to pay!

Available on the App Store

Available on Google Play

TCC ANNUAL MEMBERSHIP MEETING

Tuesday, March 28, 2023 at 7:00 p.m.

The 2023 TCC Annual Membership Meeting will be held virtually again this year, with a call-in option. Details regarding the Annual Meeting and how to participate will be provided on our web page (tccpro.net/gettcc/annual-meeting), E-Mail, and on Facebook shortly. Electronic voting or paper ballot will be used this year for members in the Eleva-Strum and the Independence districts.

Voting may be done through SmartHub, a link provided in the (upcoming) E-Mail regarding the Annual Meeting or via paper ballot. The first ballot received will be counted, as there is only one vote per membership. Members attending the virtual event (via live stream or by phone) will receive a bill credit as an attendance prize.

WHAT IS "TOTAL WI-FI" AND WHO IS IT FOR?

Total Wi-Fi is a new service from TCC to manage your home Wi-Fi. You download Total Wi-Fi from your app store, pair it with the Calix Gigaspire* router from TCC, and then you can manage your home Wi-Fi. There is a FREE version, which gives you basic controls like turning your Wi-Fi on and off and changing the Wi-Fi password.

There is also an upgraded version that gives you additional tools for managing and troubleshooting your Wi-Fi, setting up user profiles and parental controls, creating guest networks for special access, and protecting all connected devices in your home (including smart devices) from intrusion and hacking.

WHO IS IT FOR?

▶ Parents will love the parental controls - setting limits by time, user, app or device, choosing content restrictions, and creating guest networks for kids' friends and visiting relatives so they aren't connecting to the main network.

▶ If you work from home, or play online games, you'll love the ability to set priorities so the devices/apps that are most important will always have bandwidth priority.

▶ People who have a lot of devices connected, or who have nearby neighbors with Wi-Fi will appreciate the tools for mitigating interference and overlap issues.

▶ If Internet at your house is at all important or complex, Total Wi-Fi will help you.

For a better Internet experience, including management, protection, and control over your Wi-Fi network and users, get TCC Total Wi-Fi. Learn more: https://tcctotalwifi.com.

*TCC Total Wi-Fi is only for Calix GigaSpire routers

TCC CABLE OVER YOUR STREAMING DEVICE!

We have a new way to subscribe to TCC's Television services. Now you can STREAM your TCC TV service! Streaming means getting it over the Internet. This new service lets you use your own streaming device and the "TCC Television" app instead of a TCC set-top box plugged into your TV. With this service, you not only can avoid the monthly rental of extra set-top boxes, but you can connect more TVs in whichever rooms you want, without adding an outlet.

This new TCC Television service will replace what you use now, so you won't have a combination of set-top boxes on some TV's and streaming devices on others. This streaming service will replace all of your set-top boxes and traditional cable lines fed to your TVs.

TCC recommends and will offer support for the latest Amazon Fire Stick and Fire TV Cube. Other streaming devices may work, but TCC will not recommend or support them.

This new service does require TCC Internet. It will not work through other Internet providers or from outside of our area. For more information on TCC streaming TV service, visit the following web page:

tccpro.net/gettcc/tv-streaming

READ OUR BLOG!

TCC posts monthly blog articles on interesting technology topics including better health through technology, streaming, Venmo vs. Paypal, TV service comparisons, the "Cloud", how to avoid telemarketers, what's the best anti-virus, and more!

https://tccpro.net/gettcc/tcc-blog/

E-MAIL TRANSITION CLASSES

TCC has extended the deadline on discontinuing its E-Mail for residential customers until at least the end of June 2023. We are still trying to schedule more classes for those interested. If you are interested, contact Ben at bgumz@tccpro.net.

INDEE OFFICE MOVE

See us at our new location next door! While we don't have a drive-up and our drop-box is not yet installed, you can make payments by stopping in, calling 1-844-827-4767 or use our SmartHub app!

Old Location

New Location

We have signs on the new location with a sneak peek of our new logo!

SMART RURAL COMMUNITY

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Office Hours & Locations:

Strum & Independence
Monday - Friday
8:00 a.m. - 4:30 p.m.

tccpro.net 800-831-0610

Strum Office
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Strum, WI 54770

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Independence, WI 54747