

Quick Start Guide:

Setting up your Wi-Fi and App

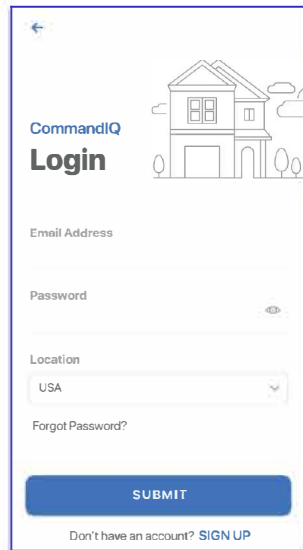


GIG-CAPABLE PROVIDER

1 Download the app. You can search either the Apple App Store or Google Play Store for: 'CommandIQ™', then install it on your mobile device.



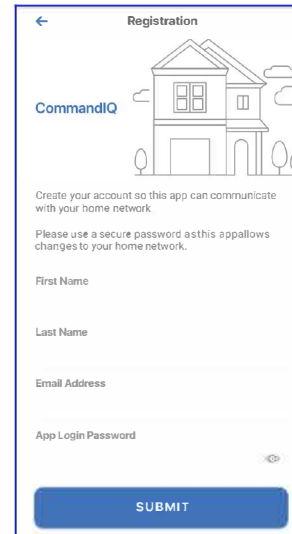
2 Select "SIGN UP" towards the bottom of the screen.



3 Enter your personal information. The password you enter here will be used to access the app.

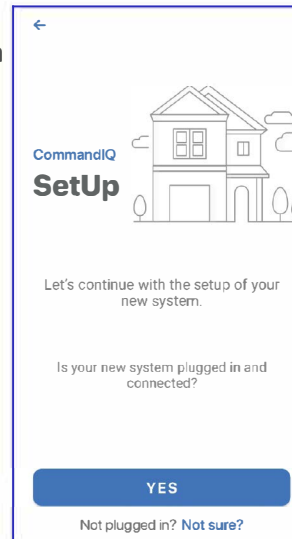
Note:

Please wait at least 10 minutes after your Calix GigaSpire has been on and connected to your network before attempting step 4.

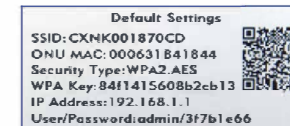


4 If your system is plugged in and connected select "Yes" to continue.

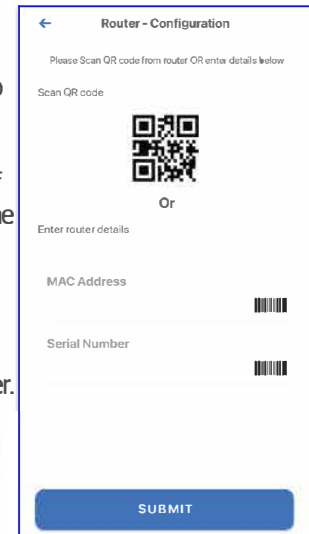
Otherwise select "Not Sure?" at the bottom of the screen and skip to steps 4a-4e on the next page to get things connected.



5 Tap the QR code that appears within the app. (You will be asked to allow the app to access your camera.) Point your camera at the QR Code found on the bottom of your Calix GigaSpire, or on the sticker that came in your box (example shown below).



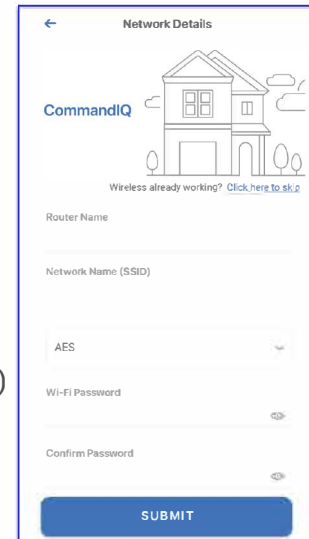
Select OK. After you select "Submit", you may be asked to enter your account number.



6 Note: If your system is already operating with Wi-Fi, tap the "Click here to skip" text.

Otherwise, complete these steps to set-up your Wi-Fi. Name your network and create a password.

- The Router Name will be used throughout the app.
- The Network Name (SSID) is what you will use as your wireless connection name.
- Select a password for your wireless network, if you do not want to change it on all the devices in your home, use your existing wireless SSID and Password from your current router.



Getting started with the App

The App allows you to manage your home or small business Wi-Fi network. You can self-install and be managing your home or business within a few minutes. Download the app and start managing your home network today!

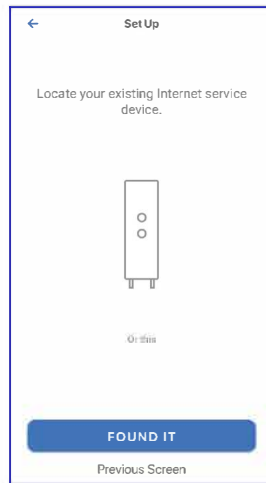
Need Help? Contact Support:

1-800-831-0610 | www.tcctotalwifi.com

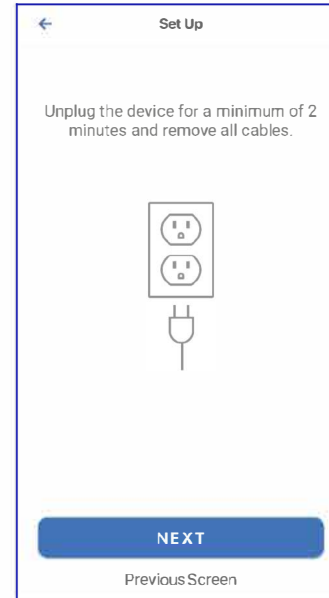
Click Submit and you're all done!

Quick Start Guide: GigaSpire Connect/Setup

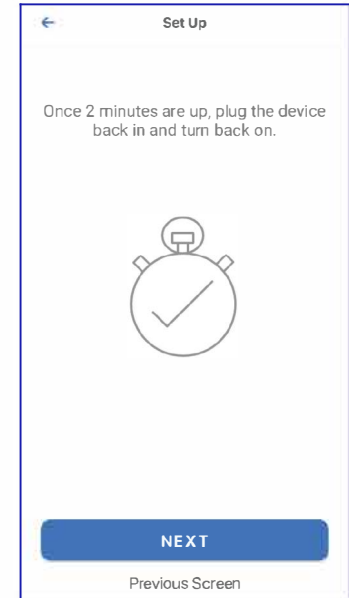
4a It's time to setup your new system. Locate your existing internet service device. This is typically known as a modem or ONT. It may look like one of these.



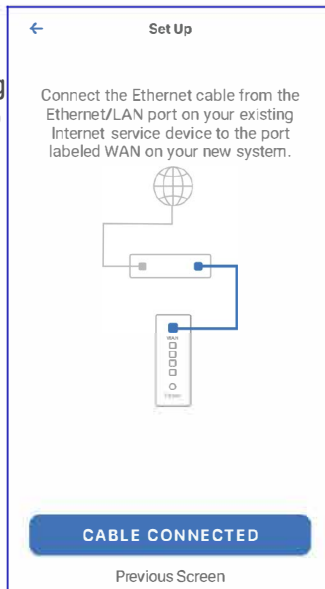
4b Unplug the device and remove all cables. Wait 2 minutes.



4c After 2 minutes, plug the device back in and turn it on.

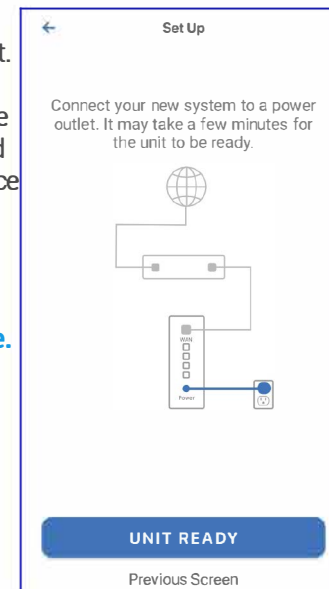


4d Connect the ethernet cable from the ethernet/LAN port on your existing internet service device to the port labeled WAN on your new system.



4e Now, connect your new system to a power outlet. It may take several minutes for the unit to be ready. It will show a solid blue light. Once the device is connected, tap "Unit Ready."

Go back to step 5 on the previous page.



These instructions are to help you connect and set up your Calix GigaSpire with your TCC Internet connection. You can also find these instructions on the "Quick Start Guide" called "Setting up your GigaSpire" at www.tcctotalwifi.com.