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Save The Date:

TCC Annual Meeting

The TCC Annual Meeting is scheduled for Tuesday, March 30, 2021. Elections will be held in the Arcadia and Osseo-Fairchild districts. More information to follow!

Holiday Hours

TCC offices will be closed:

- Thu., Dec. 24th at noon
- Fri., Dec. 25th all day
- Thu., Dec. 31st at noon
- Fri., Jan. 1st all day

2021 Scholarships

TCC will offer scholarships to 2021 graduating seniors. Applications are available on our website: tccpro.net.



GET YOUR INTERNET READY!

If you plan to get new devices this holiday season, such as a new Smart TV or the new PS5 or Xbox-X, you might want to get your Internet ready for the increased demand. Even without new devices, we often see increased usage this time of year as people spend more time inside streaming, gaming, shopping, posting, and everything else!

If you do not have the bandwidth to support your devices' needs, you could be left out in the cold when it comes to enjoying your time online!

Whether you need extra speed or better Wi-Fi coverage, TCC has the technology, network, and expertise to take care of you! Contact TCC or visit our website for advice on the best Internet plan for your needs.



TCC OFFICES AND BILL PAYMENT OPTIONS

TCC's business offices are closed to the public, including the Galesville office at the Library Community Room. We have drive-up windows with 24 hour drop boxes at our offices in Strum and Independence. We also offer a secure payment line to pay your bill by phone (1-844-827-4767) and SmartHub for you to view and pay your bill online. Download the SmartHub app to your mobile device or go to <https://tcc.smarthub.coop>.

Wisconsin Relay Service

A free service that provides full telephone accessibility to people who are deaf, hard-of-hearing, deaf-blind, and speech-disabled



WISCONSIN RELAY

Wisconsin Relay is a free, completely confidential, 24-hour public service that makes the use of the telephone easier and in some cases, possible, for people who are hearing or speech impaired.

Wisconsin Relay works with the aid of special telephones, called TTY or CapTel phones, that have a keyboard and screen for typing and reading a telephone conversation. With a TTY phone, a member of Wisconsin Relay facilitates the conversation by relaying what is typed by the impaired person to the non-impaired person and typing what is spoken by the non-impaired person to the TTY phone of the impaired person. This Wisconsin Relay member also helps those who are not familiar with Wisconsin Relay. The CapTel phone, on the other hand, uses voice recognition technology to facilitate communication between an impaired and non-impaired person without the use of a relay.

How to use Wisconsin Relay: Dial: 7-1-1*

TTY: 1-800-947-3529

Voice: 1-800-947-6644

ASCII: 1-800-267-8867

Speech-to-Speech: 1-800-833-7637

Hearing Carry-Over: 1-800-947-3529

Voice Carry-Over: 1-877-490-3724

Spanish-to-Spanish: 1-800-833-7813

Spanish-to-English: 1-877-490-3723

* Some buildings with a PBX telephone system (often in hotels and offices that have extension numbers) make reaching 7-1-1 not possible. The above 800 numbers can be dialed when not able to get through to 7-1-1.

ANNUAL MEETING INFORMATION

The Tri-County Communications Annual Membership Meeting will be held on Tuesday, March 30, 2021 at Ss. Peter & Paul Parochial School in Independence. This year, we will be voting for Directors in the Arcadia and Osseo-Fairchild districts.

Individuals interested in running for the Board in the above mentioned districts should contact Cheryl Rue, CEO, at 715-695-2691 or crue@tccpro.net. All inquiries will be kept confidential.



SCHOLARSHIPS AVAILABLE

Scholarships are available to 2021 high-school seniors.

Visit www.tccpro.net and click Customer Care for a link to our scholarship page.



GIG-CAPABLE PROVIDER

Office Hours & Locations:

Strum & Independence
Monday - Friday
8:00 a.m. - 4:30 p.m.

tccpro.net 800-831-0610

Strum Office
417 5th Ave North
PO Box 578
Strum, WI 54770

Independence Office
23669 Washington St
Independence, WI 54747