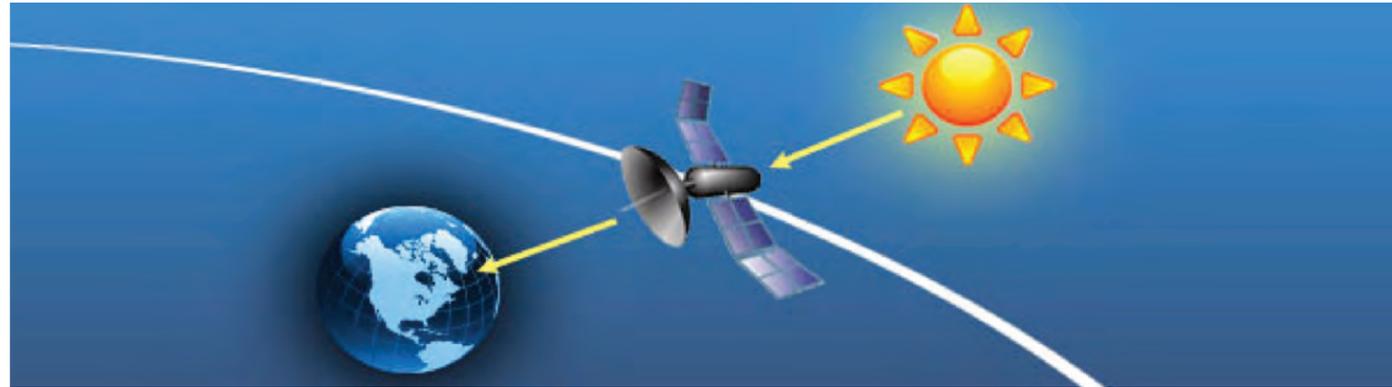


FALL SUN OUTAGES EXPECTED OCT. 7TH - 12TH

Every spring and fall, cable and satellite TV customers experience what are called "Sun Outages." These are temporary disruptions to the TV signal on certain cable/satellite channels that can happen in the middle of the day, during a span of a few days each season.



SUN OUTAGES EXPECTED OCTOBER 7TH THROUGH OCTOBER 12TH BETWEEN 11 AM AND 5 PM

The outages happen as the satellites in space that send the signals for these channels move into the direct line between the earth and the sun. The sun's solar radiation interferes with the signal the satellite is sending until it moves past the path between the earth and sun.

Typically these outages only last a little while and they only happen on cable/satellite channels (not the local networks) as these are the only channels delivered to providers by satellites orbiting the earth.

Experience the Freedom of TCC's Internet!

20 Mbps up to 1 Gbps!
No Data Caps!



Office Hours:

Strum & Independence
Monday - Friday, 8 am - 4:30 pm

Galesville
Wednesday 12 - 4 pm,
Thursday 9 am - 1 pm

Strum Office
417 5th Ave North
PO Box 578
Strum, WI 54770



Independence Office
23669 Washington St
Independence, WI 54747

WWW.TCCPRO.NET 800-831-0610



THE CONNECTION

OCTOBER 2019

OCTOBER IS CO-OP MONTH! WE'RE CELEBRATING!



October is the month we celebrate being a Cooperative. This year, we are holding Open Houses in each of our locations and celebrating with food, prize drawings, and free gifts... And you're invited!!

WEDNESDAY, OCTOBER 23RD, NOON - 4 PM - GALESVILLE COMMUNITY ROOM
THURSDAY, OCTOBER 24TH, 9 AM - 3 PM - INDEPENDENCE OFFICE
FRIDAY, OCTOBER 25TH, 9 AM - 3 PM - STRUM OFFICE

- Hot sandwiches and brats, chips, water, coffee, & dessert*!
- Free attendance gift!
- Prize drawings!

* We are taking a freewill donation for the food to be given to the "Weekend Backpacks for Food-Insecure Students" program offered by the schools in our serving area which provides extra food for children who do not get enough food at home.

Stop by on our celebration days to talk with TCC employees, socialize with other TCC members, sign up for a chance to win prizes, eat some food and celebrate being part of a cooperative.



IN THIS ISSUE:

Co-op Month

TCC Classes

Tech Home Protect

- Anti-Virus
- Cloud Backup
- Password Manager

Fall Sun Outages

UPCOMING EVENTS:

Oct 5th Apple Affair

Oct 16th Trunk-or-Treat
Independence

Oct 23rd Co-op Month
Galesville

Oct 24th Co-op Month
Independence

Oct 25th Co-op Month
Strum

Oct 31st Halloween!

Oct 31st Small Business
Trick-or-Treat Arcadia

FREE TECHNOLOGY CLASSES BEING OFFERED

TCC is offering more Technology Classes this fall! Classes are always free and available to anyone in the community-- not just TCC members. The following classes are currently on the schedule for October:

“Smartphones & Tablets”

Tuesday, October 8th from 5 - 7 PM at Western Technical College in Independence

This class will cover the basics of using a smartphone or tablet including standard apps and features, installing and removing apps, using the camera, organizing your pictures, and troubleshooting. In this class we invite you to bring your device as well as specific questions you would like answered. This class is free and open to anyone. To register, call WTC at 715-985-3392.

“Facebook for Mobile”

Tuesday, October 15th from 5 - 7 PM at Western Technical College in Independence

This class will cover the basics of Facebook including the newsfeed, wall, posting pictures, liking, sharing, commenting, and managing your Facebook friends. This class is free and open to anyone. To register, call WTC at 715-985-3392.

“Google Earth & Google Maps”

Tuesday, October 29th from 5 - 7 PM at Western Technical College in Independence

This class will introduce you to Google Earth and Google Maps by showing what you can do with them and how to get them. This class is free and open to anyone. To register, call WTC at 715-985-3392.

“Managing Pictures On Your Phone/Tablet”

Tuesday, November 12th from 5 - 7 PM at Western Technical College in Independence

This class will help you move or backup your pictures on your phone for safe-keeping and to free up space on your phone. If you have a smartphone or tablet, we encourage you to bring it. This class is free and open to anyone. To register, call WTC at 715-985-3392.

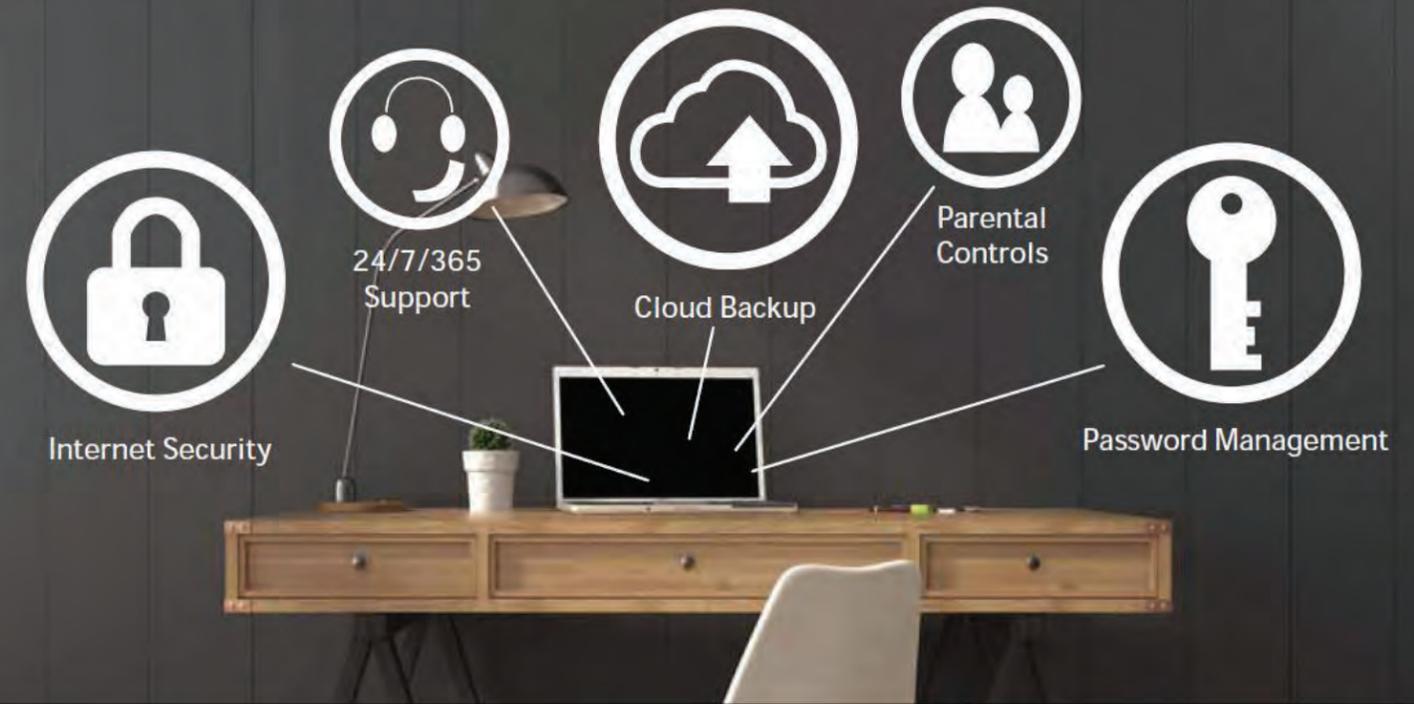
More classes may be added to our schedule. Please visit www.tccpro.net/gettcc/tcc-classes regularly for new classes. If you have topics or locations you would like to request for classes, please let TCC or your local library know!

We've been working more directly with our local libraries to plan Technology Classes around those who are interested in attending.

Did you know... TCC has held more than 200 classes with more than 1,500 attendees since starting our classes in 2007.



COMPREHENSIVE DEVICE PROTECTION



Single layer protection for your computer and mobile devices is no longer good enough. You need comprehensive device protection. Tech Home includes class leading Internet security, encrypted cloud backup, password management and more so you can be sure your experience is uninterrupted.

ANTI-VIRUS, CLOUD BACKUP, PASSWORD MANAGER INCLUDED WITH TCC INTERNET!

TCC wants to help keep your devices and data away from viruses, spyware, malware, and other risks so we offer a package called “Tech Home”. Tech Home consists of three programs: Internet Security with Parental Controls, Secure Cloud Backup, and Secure Password Manager for protection from viruses, malware, hacking, file loss/damage, and password problems. You can install one, two, or all three programs.

There are three levels of Tech Home: Protect, Protect Plus, and Support. The Protect plan is included with all TCC Internet packages. It provides Internet Security (Anti-Virus), 50 GB Cloud Backup space, and Password Manager for 1 computer and 1 mobile device. You just pay a one-time \$14.95 charge when you install the Anti-Virus to a computer. You can upgrade to the Protect Plus level for \$9.95 per month to cover up to 4 devices and get 250 GB Cloud Backup space or the Support level for \$14.95 per month to cover up to 4 devices, get 250 GB Cloud Backup space, Premium Tech Support (including Wi-Fi help) and get free installation on the Anti-Virus. Contact TCC today to get started!!

