

TCC CLASSES

10 Must-Have Apps

Wednesday, April 3rd, 5 pm - 7 pm
Western Tech College, Independence

This class will introduce you to 10 (or more) "must-have" apps for your smartphone or tablet.

Managing Pictures

Wednesday, April 10th, 5 pm - 7 pm
Western Tech College, Independence

Do you want some options on what to do with pictures stored on your phone, tablet or computer? If so, this class is for you!

Smartphones & Tablets

Wednesday, April 17th, 1 pm - 3 pm
Hauge Memorial Library, Osseo

New to smartphones and tablets? Get the basics like getting around the screens, using some of the popular features, and basic troubleshooting.

Smartphones, Internet Security & Ebay

Wednesday, April 24th, 5 pm - 7 pm
Hauge Memorial Library, Osseo

We'll spend about a half-hour on each topic to give you a good overview. (or more/less time if decided by the attendees)



**CALL BEN AT TCC TO REGISTER!
715-695-2810**

<https://tccpro.net/gettcc/tcc-classes>



TCC ANNUAL MEMBERSHIP MEETING

Tuesday, April 2, 2019 | Ss. Peter & Paul Parochial School | Hwy 93 Independence

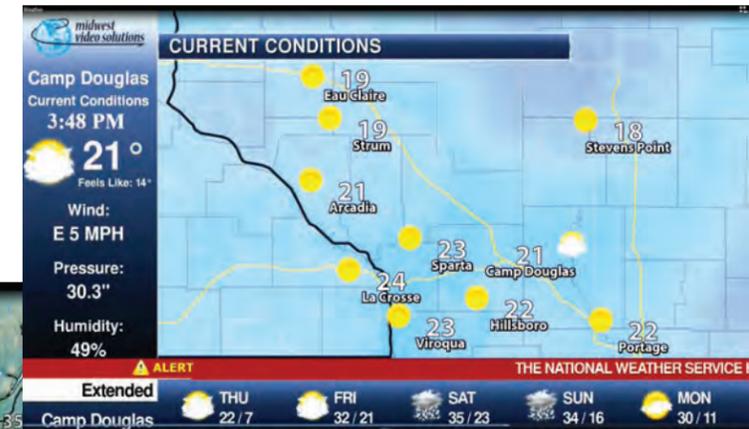
Doors open at 5 pm, Lunch served from 5 - 7 pm, Meeting starts at 7 pm.

Lunch/Registration | Cooperative Business | Director Voting Results
Scholarship Winners | Prize Drawings | Adjourn!

This is a great opportunity to learn about your co-op and talk with TCC staff and other TCC members! We hope you can attend!

CHANNEL 20 LOCAL WEATHER RADAR IS BACK!

TCC has a new local weather radar on Channel 20 again! The provider of our last system had decided to discontinue it so we had to find a new system. This new weather radar system will rotate between local, regional, and national maps for temperature and other conditions.



This new system is shared among a few other small cooperatives in our area so you will see a few other towns listed on the maps and rotating in the "Current Conditions" section. We are glad to have a local weather radar channel back on TCC Cable and we hope you like it too!



**Know what's below.
Call before you dig.**

DIGGING SEASON IS ALMOST HERE!

Remember when you start that project in your yard whether building a deck, putting up a fence, or planting a tree, to call 811 or go online to <http://www.diggershotline.com> to get lines marked in your yard before digging begins. REQUIRE IT of anyone doing work in your yard. Cut lines may not just cost you money and service interruptions, but buried utility lines can be very dangerous!! Call before you dig!

TRI-COUNTY COMMUNICATIONS COOPERATIVE

WWW.TCCPRO.NET 800.831.0610



Strum & Independence
Office Hours:
Monday-Friday
8 a.m. - 4:30 p.m.

Galesville Location
Wednesday Noon - 4 p.m.
Thursday 9 a.m. - 1 p.m.



Strum Office
417 5th Ave. N
P.O. Box 578
Strum, WI 54770

Independence Office
23669 Washington St.
Independence, WI 54747

TRI-COUNTY COMMUNICATIONS CO-OP
www.TCCPRO.net 800.831.0610





HIGHER UPLOAD ON 60 MB PLANS!

Our 60 MB Internet packages have been upgraded from 4 Mbps upload to 10 Mbps upload. This includes Vital+, Viewer+, Ultimate+ and 60 MB A la Carte packages.

A higher upload speed means you can email attachments faster, upload your pictures and videos to the Cloud quicker, enjoy a better online gaming experience and more! Your upload speed can even affect your download speed! So an increased upload means a BETTER Internet Experience!

WHERE TO FIND GOOD REVIEWS ONLINE

These days a lot of information can be found online about products, services, and organizations. Much of it falls into the category of reviews. Reviews are opinions or testimonies about something, usually accompanied by a star or number rating. Reviews can be written by professionals or amateurs. Here are some tips for getting the most out of reviews:

Find Reviews - Product reviews can be found on manufacturer and seller websites as well as product research firms like Consumer Reports. Reviews might be written by consumers of the product along with professional testers and people from the seller/manufacturer. We recommend looking at a variety of reviews to get a better picture of the product, service, or company. Here are some well-known websites that offer reviews:

- Amazon** - Shopping site with reviews of products you can purchase from Amazon
- Yelp** - Dedicated review site for service companies, restaurants, stores, etc.
- Angie's List** - Dedicated review site of American home service companies
- Edmunds** - Dedicated review site for cars and trucks
- Google** - Search engine with reviews of businesses and organizations
- Facebook** - Social media site with reviewd of organizations with Facebook pages
- Trip Advisor** - Reviews of flights, hotels, resorts, car rental companies and other travel-related businesses

Interpret Reviews - Now that you've found and read some reviews, you need to interpret the reviews. That is, determine which one(s) are truly helpful and which you should probably ignore.

Any reviews can be biased -- that is be unfairly positive or unfairly negative. A reviewer's perspective, history with a company or product (or similar companies or products), true purpose for the review, and the expectations of the reviewer are some of the things that can skew a review one way or the other. Professional reviews are less likely to be biased but may not be as thorough or personal either.

You also have to watch out for "fake reviews" which are reviews not trying to be helpful to consumers but rather purposely help or hurt a company. Likewise, a reviewer with too high or too low of expectations can also affect a rating -- even if that isn't their intention.

To minimize the impact of biased reviews, it's good to look at reviews from a number of websites if possible. If other reviews are saying the same thing, it could be reinforcement (unless the fake/biased reviewers submitted reviews to multiple sites). You might even try to find a friend who has experience with that company, product, or service.

So, how about writing a review? Writing a review is a great way to share your experience to help others make informed decisions about a company, product, or service. Some recommendations:

- 1) Test the product/service enough to have a well-formed opinion.
- 2) Try to have "reasonable" expectations. Take price and designed purpose into account.
- 3) Give the facts about the product or service and try to minimize personal "feelings" if possible.
- 4) Be specific about why you liked (or didn't like) something.
- 5) Be courteous and professional or your review will likely be dismissed as just an unfounded rant.

This article was based on an article in Website Compass Magazine (Fall 2018). A more in-depth story is available on our website at <https://tccpro.net/gettcc/website-reviews/>.

SMART HUB & SMART HUB APP

View and pay your TCC bill online safely and securely with TCC's Smart Hub web page or app (for your smartphone or tablet). View old bills, pay current bills, schedule payments, or read bill messages and inserts. It's free! Go to: <https://www.tccpro.net> and click My Account.



GALESVILLE OFFICE NOTICE

Our office at the Library in Galesville will be closed on Thursday, April 4th and Thursday, April 11th. We will be in Galesville on Wednesday during those weeks. Our offices in Independence and Strum will be open those days and both have 24 hour drop boxes.

We will be back to our normal Galesville schedule April 17th and 18th. We apologize for any inconvenience this causes. Thank you!

CHECK OUT THE TCC BLOG!

TCC has a Blog on our website for posting and storing interesting and helpful articles about technology, TCC, personal devices, and more!

RECENT ARTICLES INCLUDE:

- Cellular Data Vs. Wi-Fi | Basic Data Security Tips | Password Security | How Technology Can Hurt Your Health | How Technology Can Help Your Health

www.tccpro.net/gettcc/tcc-blog/