

MAINSTREET MESSENGER PHONE

YOUR COMMUNICATION LIFELINE IN CASE OF AN EMERGENCY

The Mainstreet Messenger phone is programmed with four emergency contact numbers. In the event that the button on the included wrist pendant is pressed, the phone will automatically begin dialing the programmed numbers until a connection is made. A powerful speakerphone is automatically engaged in case the person in need of help is able to communicate their emergency, even from another room. The phone is installed and programmed by TCC (there is a small installation charge). All contacts are prepared to take calls from someone with a Mainstreet Messenger, so if they cannot hear the person, they know to seek immediate help (the fourth number is typically 911).

As a stand-alone, normal phone, the Mainstreet Messenger has a large comfortable handset which is easy to hold and use. The quality speaker in the headset and receiver will make it easy to hear and be heard when using the phone. The large, lit buttons make dialing very easy, even in a darkened room. The phone has a loud ringer and lights up when it rings. You can program several speed-dial numbers for easy access to popularly called numbers. The pendant is water-proof so it can be worn in the shower or pool. The phone is very reliable and durable, plus water resistant. The Mainstreet Messenger is \$11.00 per month from TCC and works with any landline type phone service. You do not have to have TCC phone service but you do have to have a phone service which works with traditional phones.



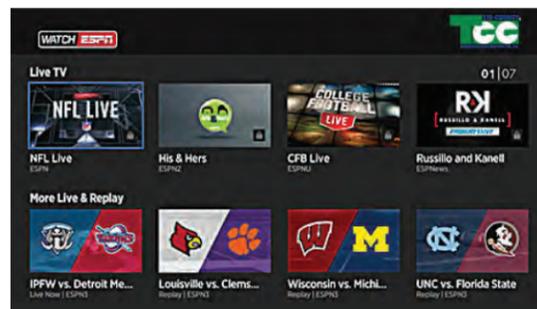
CAPITAL CREDIT RETIREMENT NOTICE

Members eligible for a capital credit check will see a credit on their December bill representing their share of telephone capital credits. More information, including the retirement amount, will be available in December.

WATCH MORE GAMES WITH WATCHTVEVERYWHERE!

Did you know you can watch games through "Watch ESPN" in WatchTVEverywhere that are not broadcast on the ESPN family of channels in our area? Each week, you can choose from more than a dozen games to watch through the app -- many more than are broadcast live on ESPN channels. Plus, most games are also offered on "Replay" as well, so if you missed the game live, you can still watch the game another time! Open the Watch ESPN app, go to the Live and Replay section and scroll to the right to see all the available games!

Go to www.watchtveverywhere.com
 Choose "Tri-County Communications Cooperative" as the provider
 Click Register and complete the page
 Go back to www.watchtveverywhere.com
 Click Login and enter your email and password
 Click "Watch ESPN" (you may have to choose TCC and login again)



HOLIDAY SPECIALS!!

TCC is ready for the holidays with the lowest prices of the year on our Laptops, iPads and HDTVs! Choose our popular "Lease-To-Own" option and pay for the device over 24 months on your TCC bill with no interest and no finance charge! Plus, with laptops, add Professional Configuration and we'll get the computer all ready for you including software registration, initial Windows configuration and updates, removal of preinstalled 'demo' programs, installation of helpful extra programs like an office suite and additional browsers, and transfer of documents, email and pictures from your old computer to your new one!



**\$125 OFF
LAPTOPS**



\$50-\$100 OFF HDTVS



**\$50 OFF
IPADS**



BEST PHONES - BEST SERVICE

**GET THE HOTTEST
SMART PHONES
THIS CHRISTMAS
AT TCC IN STRUM
OR INDEPENDENCE**



Strum & Independence
 Office Hours:
 Monday-Friday
 8 a.m. - 4:30 p.m.

Galesville Location
 Wednesday Noon - 4 p.m.
 Thursday 9 a.m. - 1 p.m.



TRI-COUNTY COMMUNICATIONS COOPERATIVE

WWW.TCCPRO.NET 800.831.0610



Strum Office
 417 5th Ave. N
 P.O. Box 578
 Strum, WI 54770
 715-695-2691

Independence Office
 23669 Washington St.
 Independence, WI 54747
 715-985-3101

TRI-COUNTY COMMUNICATIONS CO-OP
www.TCCPRO.net 800.831.0610

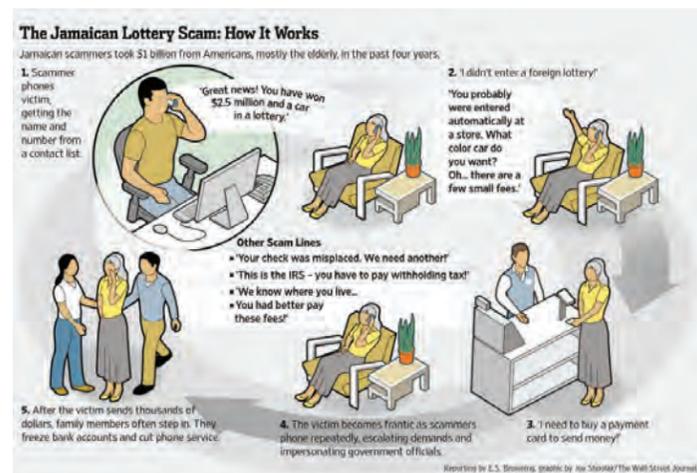


JAMAICAN LOTTERY SCAM

A scam from a few years ago has been surfacing again. You get a phone call saying you've won a lottery! (some have heard it as the Jamaican Lottery) If you say you haven't entered any lottery, they will say that you were automatically entered through a store you shop from. They will skip to asking which prizes you would like and that all you have to pay is some small taxes or fees...

This is a scam. There is no such lottery that you've been entered in. Similar scams saying they are a payment center or even the IRS and that a payment you made or info you submitted needs to be reissued or resubmitted.

If in doubt, hang up. Most personal/private contacts will be made by mail and you will likely expect to hear from them. They will not be made randomly by phone.



PUBLIC SERVICE COMMISSION WISCONSIN BROADBAND SURVEY

The Public Service Commission of Wisconsin is conducting a Wisconsin Broadband Survey. The goal of the survey is to help state planners and policy makers better understand the need for improved internet access across our state. You can complete the survey by phone at 877-360-2973 or online at: <http://psc.wi.gov/broadbandsurvey.htm>. The survey will be open until 11-23-2016.



MARK YOUR CALENDARS!

The 2017 Annual Meeting will be Thursday, March 30th. Elections will be held for the Arcadia and Osseo/Fairchild/Humbird districts. Scholarship information will be available soon!

AN EASY FIX FOR A COMMON TV PROBLEM

PROBLEM: TV screen says "NO SIGNAL"

CAUSE: This is a very common problem. A button may have been pressed on your TCC or TV remote and now the TV is not able to "see" the signal from the cable box. It is likely that the power to the cable box was turned off or the TV input was changed.

SOLUTION: (1) Check power to cable box. There should be a blue or green light on the cable box. If there is no light or the light is red, press "STB" on the TCC remote and then press "Power." (2) Check the TV input. Find your TV remote and look for the "input" or "source" button. (if you can't find your TV remote, the side or back of the TV should have this button) Press that button. The TV will either show a list of inputs or just switch inputs automatically. If it shows a list, arrow to the top input and press OK or Select to try that input. Try every input on the list (giving 5 seconds in between) to find the input that the cable box uses. If inputs switch automatically (no visible list) then press input (giving 5 second in between) over and over until you've tried all inputs.

SUMMARY: One of these steps should restore your TV picture. If you need further assistance, contact us.

EMPLOYEE SPOTLIGHT

Kim Bautch - I've been working at Tri-County since January 2, 1998. Currently, I am a Business Account Specialist. I also work with our Verizon Wireless, customer service, switch programming, and Mainstreet Messenger phones and services. I have 3 children and 2 grandchildren that I am very proud of. In my spare time I enjoy traveling.



FRIDAY, NOVEMBER 11TH, ENJOY A HOT DOG LUNCH ON US!

Stop by the TCC offices in Independence or Strum on Friday, November 11th between 11 am and 2 pm for a free hot dog lunch! This event is open to anyone, but we would especially love to see our Veterans!

NEW iOS 10 FOR IPHONE, IPAD

Apple has recently released an update to their mobile operating system (iOS), called **iOS 10**. It has a number of changes and new abilities. Let's take a quick look at iOS 10 new features:

Smart Home Management: Apple is planning the long game with at least one feature in iOS 10 as it rolls out the ability to manage a range of smart home devices from inside your phone. HomeKit is the company's proprietary app that will let you control lights, open garage doors, or close automatic blinds.

More Powerful and Playful Messaging:

- Send a message in your own handwriting. Your friends will see it animate, just as ink flows on paper.
- Use "invisible ink" to send words or a picture that only appears when the person swipes to reveal it.
- Change the way your message bubbles look. Say it proud. Say it loud. Or whisper it.
- Say things like "Happy Birthday" or "Congratulations" with animations that take over the entire screen.
- Tapback. Just tap to send one of six quick responses to let people know what you're thinking.
- Plus many more upgrades!

Apple Maps Upgrade: Now the Apple Maps app can make proactive suggestions for where you're likely to go and the fastest way to get there. It can also help you find places to eat or rest -- helpful for regular commuters or long-distance travelers. Apple Maps will also help you find your car whether you're at the big game or the big shopping center by automatically dropping a pin on your location when you stop your car.

Siri Goes Mainstream: With iOS 10, Siri is no longer constrained to interacting only with applications that Apple designs. Now open to all developers, Siri is evolving into a robust digital assistant that can take your verbal orders for any app on your device.

You can find more information about the iOS 10 upgrade at <https://support.apple.com/ios>.

UPCOMING TCC EVENTS, HOLIDAYS AND SPECIAL OFFICE HOUR NOTICES

Friday, November 11th from 11 am - 2 pm, TCC is serving a free hot dog lunch at both offices in honor of Veteran's Day
 Thursday, November 24th and Friday, November 25th, our TCC offices will be closed to celebrate Thanksgiving
 Friday, November 25th, watch for TCC in the Osseo Holiday Parade! Parade starts at 7 pm downtown