TRICK-OR-TREAT HOURS

To find day(s) and times for trick-or-treating in your area, contact your local village office or do an Internet search for "trick-or-treat" and the name of your town.

Many communities are posting their trick-or-treat hours on the Internet. You can even turn to social media like Facebook and post a question on your page and let others in your area who might know respond!

EMPLOYEE SPOTLIGHT:

Matt Sluga - I grew up in the area and was hired as a summer helper for WWCC in 1995 and 1996. I was hired full time in fall of 1997. I've worked as a systems tech, a headend tech, and video network manager. I currently oversee the headend and plant infrastructure including some of our plant employees. I like to hunt, fish, coach baseball, hobby farm, and spend time with family in my free time.

GET A DEVICE THROUGH "FOCUS ON ENERGY"

With the temperatures getting colder, there is no better time to look into energy saving devices for your home! TCC Internet customers whose electric or gas company is in the Focus on Energy program can get one energy saving device from Focus on Energy for FREE or at a reduced price! Available items are listed below. You can get a list of participating electric and gas companies online at: focusonenergy.com/utilities. Devices are then ordered online through Focus On Energy. TCC does not offer free installation or support these devices offered through this program.

Emerson Sensi Wi-Fi Thermostat (FREE)

Nest Thermostat E (FREE)

Phillips Hue Starter Kit & Embertec Emberstrip Kit (FREE)

Ecobee3 Smart Thermostat ($120 co-pay)

Nest Learning Thermostat ($120 co-pay)

focus on energy
Partnering with Wisconsin utilities

To get started, just contact TCC!

Get connected, use energy smarter

TRI-COUNTY COMMUNICATIONS COOPERATIVE

Strum & Independence Office Hours:
Monday-Friday
8 a.m. - 4:30 p.m.

Galesville Location
Wednesday Noon - 4 p.m.
Thursday 9 a.m. - 1 p.m.

WWW.TCCPRO.NET   800.831.0610

Strum Office
417 5th Ave. N
P.O. Box 578
Strum, WI 54770

Independence Office
23669 Washington St.
Independence, WI 54747

OCTOBER IS CO-OP MONTH! HELP US CELEBRATE!

TCC will be holding an open house at each of our office locations in Strum, Independence, and Galesville* to celebrate Co-op Month.

Wednesday, October 24th Noon - 3 PM in Galesville*
Thursday, October 25th 10 AM - 3 PM in Independence
Friday, October 26th 10 AM - 3 PM in Strum

Join us and enjoy free refreshments, chat with TCC employees, register for a chance to win prizes, and receive a free gift for stopping by!

Stop by our offices all month long to sign up for prizes. You could win Badger Tickets, TCC Gift Cards or other great prizes!! Prize drawing will be held the first week of November. Must be a TCC member to win. One entry per membership, please.

* TCC rents the Community Room next to the Galesville Public Library every Wednesday from Noon - 4 PM and every Thursday from 9 AM - 1 PM for our customers' convenience.

OCTOBER IS CO-OP MONTH

COOL IPTV FEATURES: RESTART TV, NEWS FEEDS, CUSTOM NAMES

▶ RESTART TV

Miss the start of your favorite show? No problem! Restart TV allows you to start a show from the beginning after it has already started! Currently, Restart TV works on most TCC channels. Just look at the on-screen programming guide for the "green clock icon" with an arrow to the left of the channel number. To use Restart TV, press Guide on the remote and arrow to a show that has already started (and is on a compatible channel). "Watch from Start" will appear at the bottom of the screen. Press the green button on the remote and the show will start playing from the beginning. When it is playing, the pause, fast forward, and rewind features will work as usual. Go to tccpro.net and click "News" to watch a video on this feature!

▶ NEWS FEEDS (in the Info Center)

You can now have FOX News, CNN and ESPN news feeds showing up in the Info Center. On your remote, press Menu > Settings > Apps > Info Center. Highlight the news feed(s) and enable or disable them and put them in the order you prefer. After you have them in the order you want, press the Blue button to sort them. To view the feeds, press the Yellow button (to open the Apps menu), highlight Info Center and press OK. Press the right arrow to move to the next news feed(s). These news feeds don't have the entire article, just the headline and a short description.

▶ CUSTOM RECEIVER NAMES

You can name the receivers in your home (family room, basement, kitchen, etc.) so when you use the Mobile App or Web Access to access your DVRs, you can tell which tv is which. This feature doesn't work on all IP boxes yet. Contact TCC for assistance with this feature.
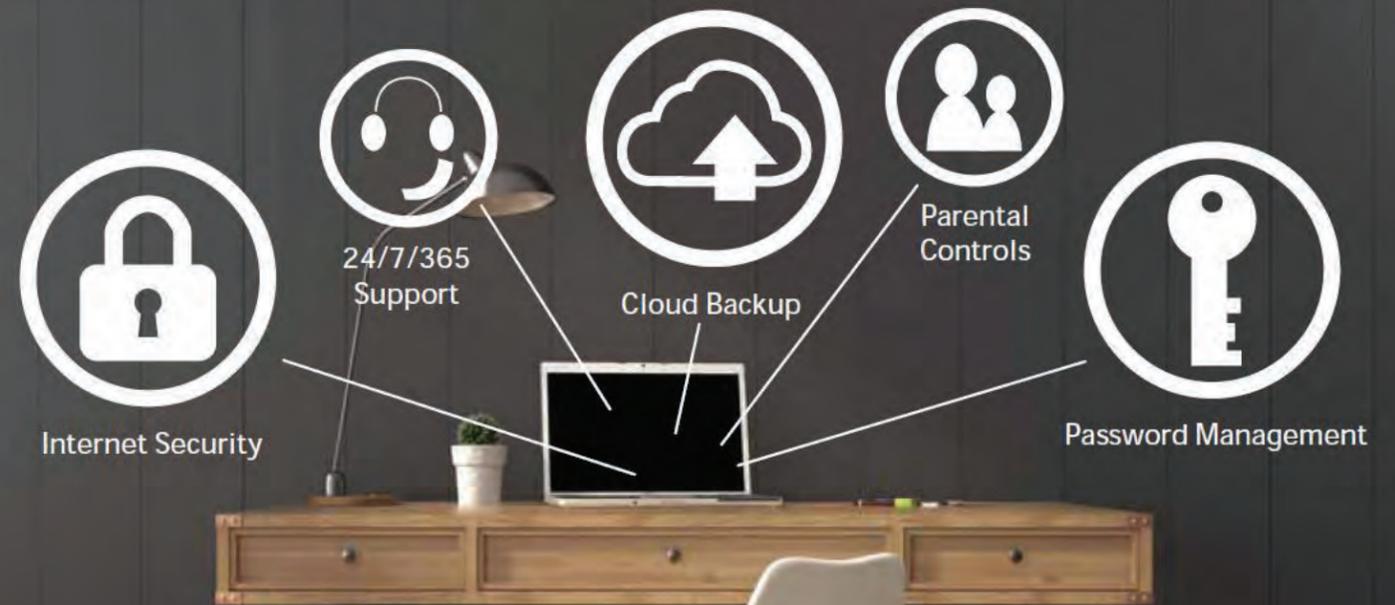
DO YOU WANT A BETTER INTERNET EXPERIENCE?

If you are looking for a better Internet experience, take a look at what we have to offer. Many Internet users are still on an old plan which might only give them 1 or 2 Mbps speed. Meanwhile, data and applications on the Internet have grown larger and more complex, requiring faster Internet speeds to keep up! There's Netflix, Hulu, Amazon Prime, XBOX Live, Pandora, iHeart, Spotify, YouTube and more! Step up to TCC's 20, 40 or 60 Mbps and experience Internet the way it is supposed to be!

Call today and ask to try a faster Internet speed at no extra charge!

PROTECT YOUR DEVICES AND DATA WITH TCC'S "TECH HOME"

▶ THE "PROTECT" PLAN IS INCLUDED WITH YOUR TCC INTERNET!

TCC wants to help keep your devices and data away from viruses, spyware, malware, and other risks so we offer a package called "Tech Home". Tech Home consists of three programs: Internet Security with Parental Controls, Secure Cloud Backup, and Secure Password Manager for protection from viruses, malware, hacking, file loss/damage, and password problems. You can install one, two, or all three programs.

There are three levels of Tech Home: Protect, Protect Plus, and Support. The Protect plan is included with all TCC Internet packages. It provides Internet Security (Anti-Virus), 50 GB Cloud Backup space, and Password Manager for 1 computer and 1 mobile device. You just pay a one-time $14.95 charge when you install the Anti-Virus to a computer.

You can upgrade to the Protect Plus level for $9.95 per month to cover up to 4 devices and get 250 GB Cloud Backup space or the Support level for $14.95 per month to cover up to 4 devices, get 250 GB Cloud Backup space, Premium Tech Support (including Wi-Fi help) and get free installations on the Anti-Virus. Contact TCC today to get started!!

COMPREHENSIVE DEVICE PROTECTION

Internet Security | 24/7/365 Support | Cloud Backup | Parental Controls | Password Management

Single layer protection for your computer and mobile devices is no longer good enough. You need comprehensive device protection. Tech Home includes class leading Internet security, encrypted cloud backup, password management and more so you can be sure your experience is uninterrupted.