

OFFICES WILL BE CLOSED ON LABOR DAY, SEPTEMBER 3RD

TCC sales offices will be closed on Monday, September 3rd to observe Labor Day. We have drop boxes at our offices for your convenience. Thank you and Happy Labor Day!

EMPLOYEE SPOTLIGHT:

Kandi - I have been working as a Customer Service Specialist with TCC since August 2015. I love the TCC family and the member interaction. I have a husband, Gary, two children, Karli and Riley, and a granddaughter, Sawyer Ann. In my free time, I enjoy quilting, camping, reading, baking/cooking and (most of all) being a grandma. I love spoiling my Sawyer Ann!



FALL IS DVR SEASON!

Fall is the time of year when schedules get busier not only in our family lives but with TV as well! New seasons of your favorite shows are starting; new sports seasons are starting, baseball is heading to the playoffs... When life is busy, you don't always have time to watch TV on their schedule. With a DVR from TCC, you can record a single show or a series quickly and easily!

A DVR records whenever you are watching so you can pause or rewind live TV so you don't miss a thing! A DVR is included with our Viewer and Ultimate plans or you can add a DVR to any regular cable package. Call TCC today to get a DVR!



IT'S TIME TO GET IN THE REDZONE!



NFL Football is back and that means it's the time to order NFL RedZone so you are ready to watch every scoring play, from every game, every Sunday afternoon with NFL RedZone. Watch on TCC Channel 471 or watch online through your computer or mobile device from nfl.com/watch. RedZone is just \$36.99* for the season. It's great for fantasy football or any football fan! Contact TCC at 715-695-2691 to order!



*Residential rate; commercial rate may vary

HELP FOR YOUR WI-FI SIGNAL AND DEVICES **NEW!**

"SUPPORT BEYOND THE CONNECTION"



If you have trouble getting Wi-Fi where you want it OR would like support when you need it for your personal devices that connect to your Wi-Fi, we can help! We have a new service called "Managed Wi-Fi" to get "Support Beyond the Connection." Here's what it includes:

- 1. Site Survey** - It starts with a proper site survey by a technician to find the best place for Wi-Fi equipment to give you signal where you want it.
- 2. Installation of Wi-Fi** - After the site survey, we install our high-powered Gigacenter router with a Mesh Extender to give you a large "mesh" Wi-Fi network. (One Wi-Fi network so you won't be jumping signals from room to room)
- 3. Connection of your personal devices** - Once the network is in place, we'll connect all of your personal wireless devices from laptops and tablets to smart TVs and printers. We'll make sure everything is working.
- 4. Support for Wi-Fi signal and devices** - Managed Wi-Fi includes ongoing support for everything related to the Wi-Fi from the router down to your personal devices. So, if you get a new tablet, wireless printer, smart TV, Amazon Echo, or other Wi-Fi connected device, we'll get it set up on your Wi-Fi for you! And we'll troubleshoot any issues that come up along the way.



Managed Wi-Fi is just \$9.95 per month and that includes use of the Gigacenter router and one Mesh Extender. If you are currently renting a modem from TCC, that charge goes away so Managed Wi-Fi (with equipment, installation, and tech support) is only \$5.50 to \$7.50* more than you pay now!

(*based on \$2.49/mo for wired modem or \$4.49 for wireless modem)

TRI-COUNTY COMMUNICATIONS COOPERATIVE

WWW.TCCPRO.NET 800.831.0610



Strum & Independence
Office Hours:
Monday-Friday
8 a.m. - 4:30 p.m.

Galesville Location
Wednesday Noon - 4 p.m.
Thursday 9 a.m. - 1 p.m.



Strum Office
417 5th Ave. N
P.O. Box 578
Strum, WI 54770

Independence Office
23669 Washington St.
Independence, WI 54747

TRI-COUNTY COMMUNICATIONS CO-OP
www.TCCPRO.net 800.831.0610



WHICH BUNDLE PLAN IS RIGHT FOR YOU?

We thought it would be a good time to post our current Bundle plans so you can review what you have and decide whether there is a better plan for your needs. TCC Cable includes "WatchTVeverywhere" and TCC Internet includes "Tech Home Protect" Anti-Virus.

INTERNET CABLE PHONE



ULTIMATE

- 40 MBPS INTERNET
- WI-FI ROUTER
- HD/DIGITAL CABLE
- DVR RECEIVER
- LOCAL PHONE SERVICE
- LONG DISTANCE, VOICEMAIL
- CALLING FEATURES
- \$170.95 + tax & gov't fees

FASTER INTERNET SPEEDS

ULTIMATE +

- 60 MBPS INTERNET**
- WI-FI ROUTER
- HD/DIGITAL CABLE
- DVR RECEIVER
- LOCAL PHONE SERVICE
- LONG DISTANCE, VOICEMAIL
- CALLING FEATURES
- \$195.95 + tax & gov't fees

INTERNET CABLE



VIEWER

- 40 MBPS INTERNET
- WI-FI ROUTER
- HD/DIGITAL CABLE
- DVR RECEIVER
- \$143.95 + tax

VIEWER +

- 60 MBPS INTERNET**
- WI-FI ROUTER
- HD/DIGITAL CABLE
- DVR RECEIVER
- \$168.95 + tax

INTERNET PHONE



VITAL

- 40 MBPS INTERNET
- WI-FI ROUTER
- LOCAL PHONE SERVICE
- LONG DISTANCE, VOICEMAIL
- CALLING FEATURES
- \$74.99 + tax & gov't fees

VITAL +

- 60 MBPS INTERNET**
- WI-FI ROUTER
- LOCAL PHONE SERVICE
- LONG DISTANCE, VOICEMAIL
- CALLING FEATURES
- \$99.99 + tax & gov't fees

INTERNET PLANS

If you are only looking for Internet service, here are our current "Internet-Only" plans: Internet plans include "Tech Home Protect" Anti-Virus & Cloud Backup.

1 Gbps x 1 Gbps	\$500.00 per month
200 Mbps x 40 Mbps	\$249.95 per month
100 Mbps x 20 Mbps	\$199.95 per month
60 Mbps x 4 Mbps	\$99.95 per month
40 Mbps x 4 Mbps	\$70.95 per month
20 Mbps x 1 Mbps	\$49.95 per month

FALL CHECKLIST

- FAST INTERNET for homework, streaming shows & movies, and gaming. Call, stop in, or visit our website at tccpro.net/services/ to check out our latest offerings.
- WATCHTVEVERYWHERE for online access to your favorite shows from over 70 TCC Cable channels. Go to www.watchtveverywhere.com to get signed up!
- MANAGED WI-FI for the best Wi-Fi experience throughout your home and support beyond the connection. Just \$9.95/month includes the equipment, connection of your devices, and support!
- SECURE IT ANTI-VIRUS for protection from viruses, spyware, and other online threats. SecureIT is included with TCC Internet - just sign up and install! (\$14.95 one-time installation may apply)

NATIONAL "DO NOT CALL" REGISTRY INFO



**NATIONAL
DO NOT CALL
REGISTRY**

A few years ago a single, national "Do Not Call" Registry replaced separate national and state registries for consumers wishing to notify telemarketers that they don't want to get unsolicited telemarketing calls. If you are getting such calls, you may wish to follow the steps below to put your number(s) on the Do Not Call Registry. There have been some misconceptions regarding cell phones and the Do Not Call Registry. Here are the facts about the Do Not Call Registry (from the FTC website):

The government is not releasing cell phone numbers to telemarketers.

There is no deadline for registering a cell phone number on the Do Not Call Registry.

Federal Communications Commission (FCC) regulations prohibit telemarketers from using automated dialers to call cell phone numbers without prior consent. Automated dialers are standard in the industry, so most telemarketers are barred from calling consumers' cell phones without their consent.

There is only one Do Not Call Registry, operated by the Federal Trade Commission (FTC), with information available at donotcall.gov. There is no separate registry for cell phones.

The Do Not Call Registry accepts registrations from both cell phones and land lines. Here's how to register:

- Call **1-888-382-1222** (TTY: 1-866-290-4236). You must call from the phone number that you want to register.
- Go to donotcall.gov and complete the form. You will have to respond to a confirmation email.

If you have registered a mobile or other telephone number already, you don't need to re-register. Once registered, a telephone number stays on the Do Not Call Registry until the registration is canceled or service for the number is discontinued.