

EMPLOYEE SPOTLIGHT:

Mary - I started with Tri-County in December 2000 as a Customer Service Representative. At that time, we offered telephone, internet and cellular. Since then, we merged with WWCC and have been able to offer cable TV and our bundled services. I am currently an Accounting Assistant and take care of monthly billing as well as accounts payable. I really enjoy the variety of job duties that I have and the people that I work with. In my free time, I enjoy cleaning, yard work, spending time with my family, and taking road trips with my husband, Mike.

**HBO-CINEMAX FREE PREVIEW
JULY 6TH - JULY 9TH**

Enjoy movies and original shows on HBO and Cinemax all weekend from Friday, July 6th (evening) until Monday, July 9th (morning) on TCC Cable! Note: your TV needs to be connected to TCC Cable and a TCC HD Receiver.



HAVE A SAFE AND HAPPY INDEPENDENCE DAY!



OUR OFFICES WILL BE CLOSED ON WEDNESDAY, JULY 4TH

JULY EVENTS!

Here are a couple events where TCC will be involved:

Trempealeau County Fair! -- July 19th - 22nd, Fairgrounds, Galesville

Rides, games, animals, food, music, art and craft displays, and fun! TCC will have a booth in the Merchants Building. Stop by and sign up for our prize drawings! We are also providing FREE WI-FI throughout the grounds so you don't have to use data. And if you use Snapchat, look for our "Fairest of the Fair" filter during the Fair for your pics!

Park Beats! -- Monday Evenings in Central Park in Osseo

Enjoy live music in Central Park in Osseo (next to the Farmer's Market). TCC is proud to sponsor Park Beats again. Our night is Monday, July 16th which will include prize drawings!



Our blog is an online journal of articles with helpful tips, notices and how-to's -- like you find in our newsletter! Go to tccpro.net and click "ABOUT" from the top menu.



<http://tccpro.net/gettcc/tcc-blog/>

HOW AND WHEN TO REBOOT MODEMS AND CABLE RECEIVERS

If you experience issues with your Internet, Cable, or Phone, try rebooting your equipment. For Internet and Fiber services, find the main modem where service comes into the house (often in the basement) and unplug the power cord. If there is a battery backup, pull the battery. Wait 10 seconds and plug back in (and put battery back in). Then do the same with the router plugged into the main modem and any other equipment connected to it. For Cable services without a main modem, just unplug the power cord to every receiver, count to 10 and plug back in. Wait 5 minutes and try it! You can unplug the power at the box or at the wall/outlet. Rebooting does not fix service outages but it can restore service after a maintenance update or if your equipment is just not responding properly. If not, then call TCC!

TRI-COUNTY COMMUNICATIONS COOPERATIVE

WWW.TCCPRO.NET 800.831.0610



Strum & Independence
Office Hours:
Monday-Friday
8 a.m. - 4:30 p.m.

Galesville Location
Wednesday Noon - 4 p.m.
Thursday 9 a.m. - 1 p.m.



Strum Office
417 5th Ave. N
P.O. Box 578
Strum, WI 54770
715-695-2691

Independence Office
23669 Washington St.
Independence, WI 54747
715-985-3101

TRI-COUNTY COMMUNICATIONS CO-OP
www.TCCPRO.net 800.831.0610



SUMMER IS A GREAT TIME TO “WATCH TV EVERYWHERE”

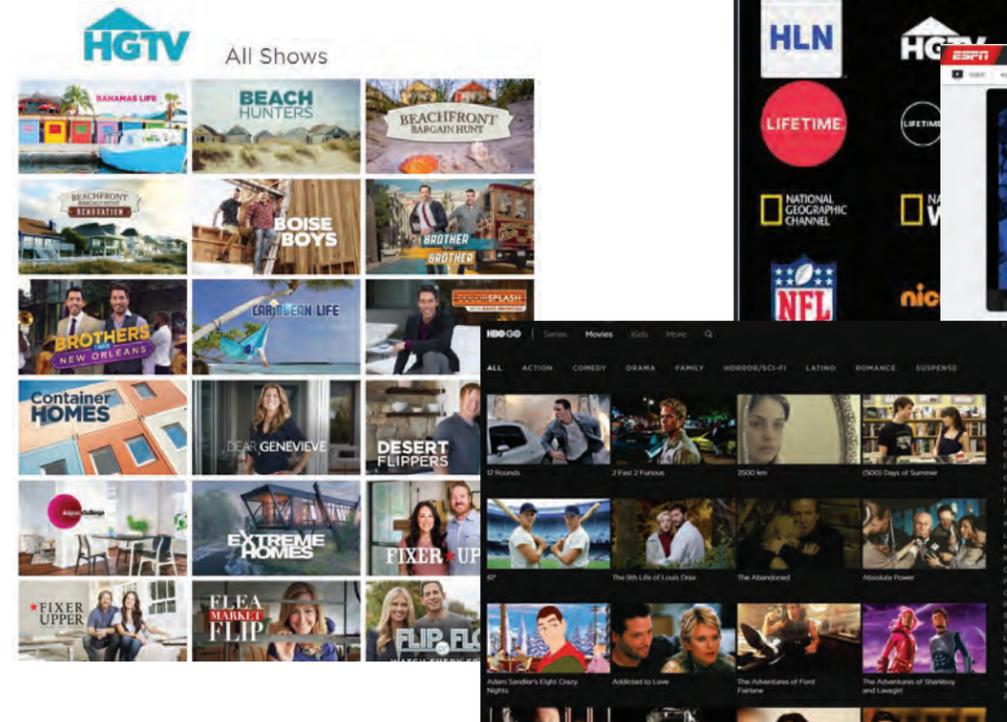
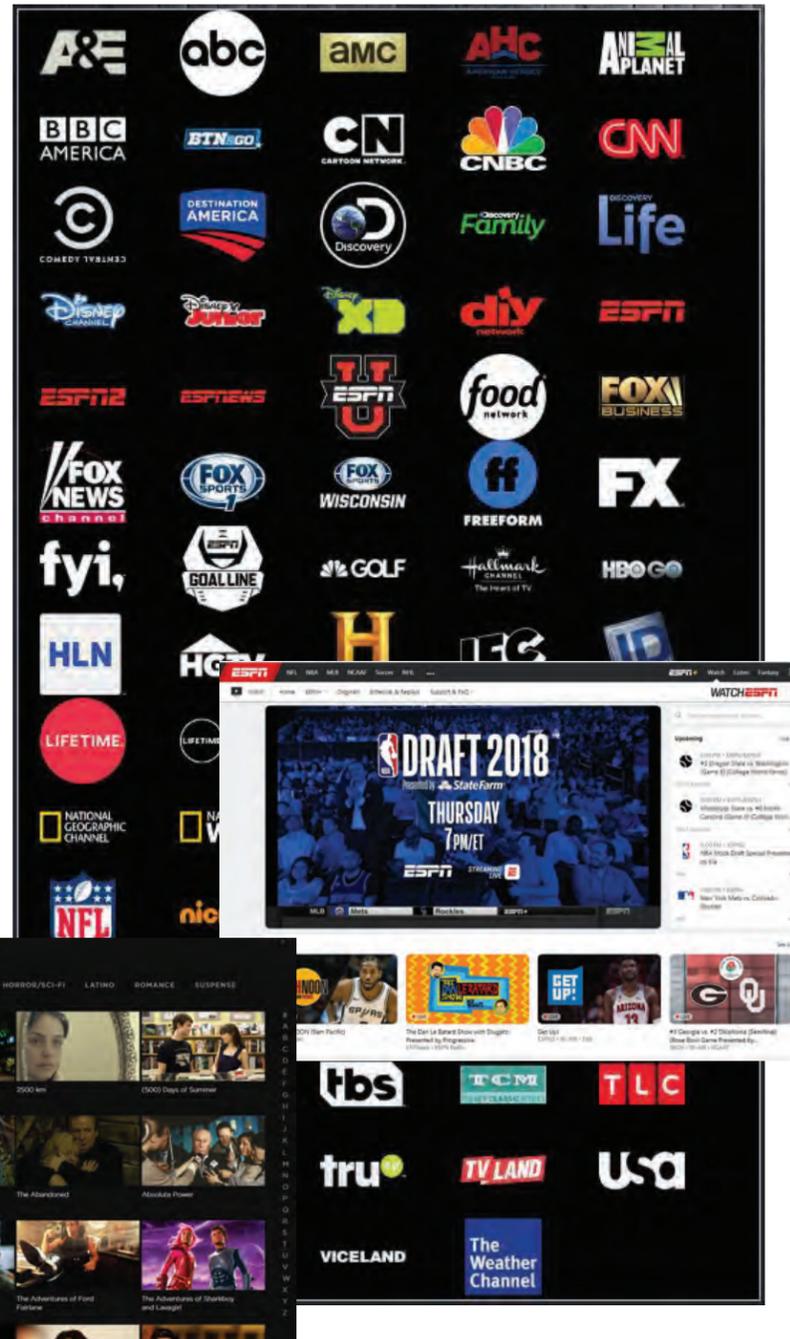
With most TV series taking a break over the summer, it's a great time to use TCC's "WatchTVEverywhere" to watch past series of your favorite shows, rewatch recent games (maybe that you missed) or explore and find new shows through the 70+ channels available online. Most channels have a whole library of past episodes available for viewing. And if you subscribe to premium channels like HBO, Cinemax, Showtime, or STARZ, you can watch anything in their current library -- not just what's scheduled for that day. It's like having a movie library at your fingertips!

WatchTVEverywhere works through most devices like laptops, tablets, smartphones, smart TVs, and most streaming devices (Roku, Apple TV, Chromecast, etc.)

With computers, you do everything from the website: <http://www.watchtveverywhere.com>.

With mobile devices and streaming devices, you need to download each channel app that you want to be able to watch. You can download the apps through the "watchtveverywhere.com" website or by searching your device's app store for the channel.

Then open the channel app, sign in with your Watch TV Everywhere email and password and you're set! From then on, just open the channel app from your device and look for "shows" or "episodes" to find the shows that are available and click/tap one to watch!



PHONE SCAM USING REAL CALLER ID INFO -- EVEN YOURS!

There is a new twist to the phone scams that have been going around for quite some time. Originally, the caller ID info would say "anonymous" or just be blank so you could easily recognize them. Then the caller ID info would show up, but not with a name or number you would recognize-- or that was even from your area. These were still fairly easy to catch. Next, the scammers were able to use fake phone numbers that were from your local area, so you might think it was a real person.

The latest twist in this scam is to capture/hijack real caller ID information and use real names and numbers of people in your area in their scam calls. TCC does not use or sell our proprietary network information but we do safeguard our switch from hacking. Still, a lot of telephone information is available online through online directories, survey and telemarketer data, and elsewhere.

So, if you get a call from a name/number you recognize but the voice or the type of message seems a little "off", it could be a scammer that is broadcasting false caller ID information to gain your trust. Keep your guard up and just hang up! You can call your friend if you want to confirm the call. The scammer isn't using their phone line, just "borrowing" their name and number for the caller ID screen.

VPN FILTER MALWARE - ARE YOU AT RISK?

Have you heard about the VPN Filter malware going around that attacks routers? It is a new type of malware that attacks small office/home routers to steal information or disable the router. You can read more about what the VPN Filter Malware does here: <https://www.spiria.com/en/blog/tech-news-brief/vpn-filter-malware> or just do a search for "VPN Filter Malware" and you'll find plenty of information.

We just want you to know that with equipment from TCC, **YOU ARE SAFE**. While the VPN Filter malware affects a variety of brands/models of routers and is estimated to affect about 500,000 routers worldwide, we verified the routers we use are not affected by the VPN Filter malware. So if you have your Internet equipment from TCC, you are not at risk. However, if you have your own Internet equipment (router), you might want to check which brands/models are affected and what you need to do to protect yourself.

